

ACKNOWLEDGEMENT

I am deeply indebted to Dean Faculty of Management Studies, Prof. G. C. Maheshwari for providing me necessary encouragement.

I express my profound gratitude to my Mentor and Guide Dr. Kiran M. Joshi who continuously torched me forward during the course of my study. His faith in me gave me inspiration towards the completion of my project. Expressing gratitude to him would be too little for all his guidance, advice and inspiration.

I convey my indebtedness to Dr. Soma Chakaraborty, Principal Gujarat Public School who assisted in executing the project, lending the benefit of her insightful experience to the study.

I extend my sincere thanks to Mrs. Jasumati Vaidya, Principal School No. 17 allowing me to have an overall look at the functioning of the school as well as providing me with all the necessary information.

I am thankful to my family members, Mr. Hemang Patel and Mr. Sargam Gupta for their constant encouragement.

I would be failing in my duty if I don't acknowledge the inspiration provided by my father Mr. Bakulesh R. Gupta and mother Mrs. Lata Gupta who have always supported me in time of need.

Ms. Sapna Gupta January 2007