#### **CHAPTER-1**

#### INTRODUCTION

Etymologically, the word instruction is gotten from the Latin word 'educare' signifying 'to raise' and 'to raise'. The word 'education' has started from another Latin expression 'Educere' which signifies 'to lead forward' or 'to come out'. Education tries to build up the inborn or the internal possibilities of human. Some different educationists accept that the word 'instruction' has been gotten from the Latin expression 'Educatum', which implies the teaching or Training. The implications of these root words persuade that instruction intends to give a supporting situation that would encourage or bring out and build up the possibilities in an individual.

A child is born with the inborn capabilities to find out from the environment one is born. A child is influenced by the Non-formal and formal institution of education. With the assistance of those agencies, the child develops the physical, mental, social, and emotional self. The education is ready to develop within the child a way of maturity, responsibility, and important thinking that helps one to develop the personality. Thus, education develops the individual to grow flower and distributes its fragrance everywhere in the environment. With development, it becomes a responsible, active, resourceful, and enterprising citizen of strong good moral character who develops own self, society, and nation by contributing best to society

#### 1.1 Historical Period of Education in India

**Vedic Period:** The most important contribution of Ancient India not just for India but also for the globe is within the field of education. The traditional Indian education was developed by the Vedas and also the Upanishads. Ancient Indians have concluded that "Vidya" is that the real power within the world. The illumination of Vidya shatters the illusion, removes darkness, and enables us to comprehend the actuality value of life. It increases intellect, efficacy, and power. **Buddhist Period:** The rigidities of Vedic rituals and sacrifices the dominance of the Brahmins over the lower caste became responsible for the disillusionment of the crowds with the system. Gautam Buddha, the great religious person yet as a social

reformer preached non-violence and social equality. As a result the social discrimination within the field of education that was prevalent within the Vedic period was challenged during this era. It was the primary attempt towards providing education to the masses.

**Medieval Period:** The first centuries preceding it saw the flourishing of higher education at Nalanda, Takshila, Ujjain, & Vikramshila Universities. Art, Architecture, Painting, Grammar, Philosophy, Astronomy, Literature, Buddhism, Hinduism, Arthashastra (economics and politics), Law, and Medicine. Takshila specialized in the study of drugs, while Ujjain emphasized astrophysics. Nalanda institute, started with the main center, handled all branches of knowledge, up to 10,000 students at its highest.

**Education in modern India:** The British introduced modern system of education in India. The main reason for introducing modern education was to create a group of workforce for themselves, fit to work according to their standards and needs.

Another motive was to create a market for English goods. The belief was to update Indian education system to create Indians who remain in their colour while Interests, Thoughts, Morals, and Intelligence would remain British.

**Education in the Post-Independence era:** After freedom, education became the responsibility of the own states.

- Education is in concurrent list, meaning that the Central and the State Government both have the responsibility.
- The Central Government's only responsibility was to co-ordinate in technical and higher education.
- India has made development as far as expanding essential instruction participation
  rates and developing education to around 66% of the population. A great part of the
  advancement particularly in higher training, scientific research has been authorized
  to different open establishments.
- Though, India faced many problems in imparting education despite growing investment in education, 25% of its population is still uneducated; only 15% of Indian students reach high school, and just 7%, of the 15% who make it to high school, graduate.(Patel et.al 2016).

- As of 2011 there is a 1522 certificate allowing by Universities in India with yearly students who took admission of 582,000, in addition to 1,244 Polytechnics with a yearly admission of 265,000. (Patel et.al 2016)
- Yet, institutions face the trouble of teachers, and concerns have been raised over the quality of education.
- However, these organizations face a deficiency of workforce and concerns have been raised over the nature of instruction.
- Thus, the concept of Web-based learning travelled from Distance education to present stage Web-based learning.

#### 1.2 The growth of Digital learning

Following are the main reasons for the growth of online education in India: • With nearly 1 billion people on cell phones and more than 200 million web-connected cell phones, there has been a substantial increase in digital learning (Lone, 2017). The best thing in Online learning real-time learning and feedback methods, and personalised directions has motivation under online learning.

- These Online courses are affordable and simply accessible.
- Digital learning aims to interrupt the many obstacles that are avoiding people from receiving quality education within the physically bound classrooms.

## 1.3 The use of Web based learning in education

The use of web-based learning in education has numerous benefits, especially for higher education and institutions, and despite its various advantages and benefits, web-based learning is considered one of the best methods of education. Some of the advantages that the adoption of Web based learning in education:

- Each students has the advantage of picking the perfect spot and time as indicated by Smedley(2010), the reception of e-learning establishments just as their understudies or gain proficiency with the much adaptability time and place of transmission or receipt of the learning data
- Web-based learning increases the effectiveness of knowledge and skills by easily accessing an information.

- Web-based learning motivates students to connect with others and share opinions.
   Web-based communication helps maintain the relationship and ensures that learning is continuous.
- Wagner et al (2008) stated that e-learning offers further possibilities of intelligence between the student and the teacher during the transmission of the content.
- When learning is profitable, there is no need to rush to classes as it offers learning
  opportunities to many students without the need for a lot of infrastructure.
   Therefore, students can learn at their own pace.
- Students can learn the material and the content can be verified later or as needed.
- Distance learning courses are flexible and are a key benefit of web-based learning.
- Web-based learning allows students, such as adult housewives and people with disabilities, as well as older people, who can have the opportunity to learn from a distance.

## 1.4 Disadvantages of Web-based learning

Just as glass might be half full it might be half empty as well. That ensures that Web-based learning has drawbacks too.

- Some participants may not be technically skilled and may still hesitate to participate fully during Web based learning
- One of the common types of problems for Web-based learning is some students
  particularly those for whom English is not their native language may have difficulties
  in communicating and learning from Web-based learning system.
- Sometimes computer hardware and software parts are difficult to handle. So, it
  causes hindrance & impact on their learning and grades of the students can be
  hindrance
- Most of the digital assessments are closed-ended and the objective in nature only.
- The authenticity of a particular work by a student is a problem, someone else can do rather than the actual student himself.
- Assignment may be of copy and paste which also creates piracy and plagiarism issues.

- All field or discipline cannot be taught by Web learning. Especially purely Scientific
  field as well as some of the Social Science fields (work with human beings) courses
  having practical cannot be studied by Web-based learning.
- The cost of Internet in India is still on the higher side. Hence some students find it a challenge to afford internet.

## 1.5 E-learning initiatives in India

India earlier was a source country for International students and has now become a competitive market for Students, Teachers & Faculty. India is the fastest-developing countries with the large population in the world. The number of international students coming to India, is growing & the proportion of the population falling in the University age is also increasing. 75% of India's higher education institutions are now private, 90% are private in engineering, Management and IT. Over the past 10 years, the supply of the private sector has increased tremendously & any private sector provides to use Online/ Web-based learning to maximize scarce resources & achieve economies of scale. Thus, the drastic changes that got in the higher education. Government Provided full policy & Public funds to create the world's largest system in higher education. The UGC also took steps in this direction by providing personal computers, implementing Computer Science Diploma, Degree courses, Providing research and higher studies in this field. Thus, increased Gross Enrollment Rate (GER) in higher education of 5% during the 11<sup>th</sup> five-year plan period. A large group of e-learning destinations keeps on entering the market with center contributions connecting up students and teachers consistently. It becomes a strength of educating – learning. The entire world is engaged through "Web" On the other side, the Department of Information Technology (DIT) is involved in the development and promotion of Information Technology & e-learning is one of the thrust areas identified by the department. A point to note here is, growing youngsters as students are using Webbased learning, to support their knowledge and learning Teachers, are also using it and work to the students related to the subject. Web-based learning is more interesting because of audio, video, visuals and sound effects, YouTube, (which is most subscribed Channel) as is the most used channel amongst youth for learning.

#### 1.6 The Current state of E-learning in India

The education sector in India isn't any longer guaranteed in just classrooms. Due to new start-ups and better internet and smart phonee-learning make place in the market in India is assessed to be more than \$3 billion. (Babu 2015) The central government's efforts to make digital learning available to students in every corner of the country are additionally aiding the world. Currently, online learning focuses equally on school and college courses. For example, Bengaluru-based Entrance India provides practice papers for all engineering and medical entrance tests in India. The corporate aims to assist students to concentrate on the correct subjects and also, learner access to subjects anytime and anywhere. Consistent with studies, India and China will lead the expansion in project management roles, generating about 4 million and eight. Hence, the business looks to grow. Many of start-ups are already setting their foot with blended classes, integrating both online and offline experience, together with self-take courses. Bengaluru-based Simple learn offers quite 200 certification courses in project management, information technology service management, Microsoft certification, quality management, and financial management. The corporate has completed three hundred courses across one hundred fifty countries, with over six hundred employees and has trained over 200,000 professionals across the world. Intellipaat, began in 2011, gives Web-based preparing there to experts including corporate preparing, and self-guided courses and offers more than 80 mechanical courses across various areas. Hyderabad-based Learn social could be a six-month-old company and works on an aggregator model. "We want to become the Amazon of Online learning. Learn social has near 200,000 users and has trained quite 1,100 learners. (Babu 2015)

## 1.7 Initiative by Government of India

- 1. NPTEL: National Program on Technology Enhanced Learning (NPTEL) provides online Web and Video courses in the area of Engineering, Science, and Humanities through e-learning mode. NPTEL's main goal is to boost the standard o engineering within the country by providing a free online courses.
- Virtual Labs: Virtual Labs aims at providing remote-access to Science and Engineering Labs in various disciplines. These Virtual Labs objective offer all students.

- 3. CEC: Consortium for Educational Communication (CEC). Annually CEC organizes Video Competition. It is a film festival on the environment, human rights & development. Video Competition is a yearly competition meant to nurture within mass media centers and other educational institutes in the country.
- 4. E-Yantra: E-Yantra for engineering education to engage students as well as teachers through thrilling hands-on learning application of Mathematics, Computer Science, and Engineering principles.
- 5. Digital Library Inflibnet: Former Honourable Dr.A. P. J. Abdul Kalam, has launched UGC-Infonet Digital Library in 2003
- 6. OSCAR++: Project OSCAR (Open Source Courseware Animations Repository) provides a source of Web-based interactive animations and simulations.
- 7. E-Kalpa: 'e-Kalpa' is sponsored by the Ministry of Human Resources, Government of India Information Communication and Technology through education is a part of National Mission the main aims 'Creating Digital-learning Environment for Design'.
- 8. FOSSEE: Free/Libre and Open Source Software for Education (FOSSEE) project is part of the National Mission on Education based at the Indian Institute of Technology Bombay (IITB).ICT with the thrust area of "Adaptation and placement of open-source simulation packages equivalent to proprietary software" funded by Ministry of Human Resource Development.

## 1.8 Gujarat and Its ICT Readiness initiatives

Gujarat state situated within the western a part of India. Rajasthan, Madhya Pradesh and Maharashtra are the neighboring states of Gujarat. Gandhinagar is the capital city of the state and Ahmedabad is its largest city and also the main commercial hub of the region. Gujarat houses a large scale of industries and is taken into account one amongst the most effective industrialized states of the state. The state has the fastest growing economy in India and it's also, one in all the foremost industrialized states within the state. Thus, making it the richest state with a GDP per capita income twice that of the country as an entire. Gujarat was a hopeful head with e-preparation Initiatives inside the IT Policy 2006-2011. All departments within the state have prepared their IT Action Plan, which contained a one-year focus and a five-year perspective.

A Part of the budget is committed to IT related activities. Chief Information Officer (CIO) who reports directly to Secretary in Department. The IT Policy aimed at enhancing man power skills, collaborations and Business promotions. The policy also encourages mega projects, IT Parks, SEZ and spaces for IT/ITES promotions. Distance Learning Education is yet another Initiative that takes a serious uplift. Usage of existing educational set-up, including distance learning through satellite communication facilities is obtainable at Bhaskaracharaya Institute for Space Application and Geo-informatics (BISAG). Awarded for Best e-Governance, Gujarat may be a frontline State within the implementation of egovernance policies & projects and fixing of key infrastructure for E-governance. Gujarat education structure of 10+2 followed within the schools all schools. Coming to teaching, there are several State, Central, Private, Deemed Universities functioning in Gujarat which provide programmes starting from undergraduate, postgraduate to doctoral programs in various disciplines. Institutions like Indian Institute of Management Ahmedabad(IIM-A), The Centre for Environmental Planning and Technology (CEPT), National Institute of Design (NID), Indian Institute of Technology Guwahati(IIT-G), Institute of Rural Management Anand (IRMA), The Physical Research Laboratory(PRL), and The National Institutes of Technology(NIT) have a nationwide recognition. Even within the private category there are many universities which are apprised for the good performance like NIRMA, Dhirubhai Ambani Institute of Information and Communication Technology (DAIICT), Pandit Deendayal Petroleum University (PDPU), Mudra Institute of Communications, Ahmedabad, Teacher (MICA), Education University, There are especially dedicated universities like agriculture universities, Forensic University, Children's University, Sanskrit University etc. Further, the authorities of Gujarat are seriously inclined in using the potentials of ICT within the education system. During a circular released by the State Government of Gujarat on 11/04/11 (No. CBC-262011-918-KH) with relevancy implementation of Choice Based system, it had been clearly mentioned that ICT should be used effectively within the classroom processes. Following are a number of the points mentioned within the circular:

a) Digital Education and Learning Laboratory (DEL) has been founded in 216 colleges and proposal to line up such laboratories in 170 more colleges is in pipeline. These laboratories shall work as learning centers for all the themes. Today digital literacy is integral part of

education and to catch up with the trend, Gujarat is also using the "Education on Wheels" model of digital learning to cover the digital divide and make digital literacy available to the poor populations (COW Gujarat, 2012).

- b) Sandhan facilitates students to possess an access to an interactive presentation by eminent academicians from across the state. Additionally it also covers aspects such as personality development, proficiency in English, research methodology and preparation for various competitive examinations. It's also visiting function as a valuable repository of data within the sort of CDs and DVDs.
- c) There's a proposal to line up an Audio-visual room within the colleges across the State. This would facilitate learning through programmes that would telecast live.
- d) There's attempt to prepare E-content of varied courses to be introduced as an element of Choice Based Credit System (CBCS). The motivation and support to develop E-content under The National Mission on Education through Information and Communication Technology (NME-ICT) has been provided to the teachers across the state and therefore the response still as result has been quite good. E-content will facilitate learning at any time and for as over and over because the student wishes.
- e) The Education Department plans to line up 180 computer laboratories each having 100 computers and internet connectivity. Other than getting used as centers for on Demand on Line examination (ODOLE), these laboratories will function learning centers. Government of Gujarat has recently started a replacement program called "eMpower -Electronic Manpower" for all students who wants to urge quality education still as knowledge on various computer programs, softwares and technologies including Internet and Social Media like Facebook, Twitter, Linked In, Google+ (Google Plus), Email, Account, Blogging, Surfing etc.

#### Course Expansion and Digitalization by Gujarat University

Since mid-2017, the University has been ushering in newer courses across a variety
of faculties and streams. It is planned to continually introduce such new courses over
the coming years at an accelerated pace, based on student demand, and individual

course performance. Through Hub net, it is also envisioned to have resources for all individual courses available online for course students and designated faculty.

#### **Scalable Learning**

• It is also expected to implement the usage of MOOCs and other scalable online models to impart digital skill-based, topic-based learning to students and non-students through Gujarat University. Scalable learning will be done through existing devices, and augmentations of the Hub net. From 2018 onwards, several MOOCs and skill-based courses shall be introduced by the University online, with full integration with the Hub net by mid-2019.

#### **Gujarat University Hub net**

The Gujarat University Hub net (codename) is envisioned to be a common web, mobile and app-based platform bringing together all the resources for all stakeholders at one common point, counting the parts of the Paperless Gujarat University activity, file management systems, complaint redressal cells, alongside news from over the University environment through an online gateway. Parts of Hub net were live on Gujarat University website from end of 2018, with complete launch in late 2019. The Maharaja Sayajirao University of Baroda is the outcome of critical reviews and reflections on Academic, Research, Extension, Curricular, Co-Curricular as well as Social Outreach, and various other activities of the university. It highlights the important developments & significant achievements of the 14 Faculties along with 03 Constituent Colleges, 07 Centers, 02 Institutes,14 Constituent Libraries, 16 Hostels, Health Centre, Sports Pavilion, 05 Multipurpose Auditoria, Sadhana Printing Press and Stationery Unit, Green Guest House of our University and various other academic and administrative units, spread across the 07 Campuses of our university. This year, to foster the concept of "Digital India", the entire data for the Annual Report has been collected and compiled online under indigenously developed software called as Annual Report Management System (ARMS). The University has made substantial progress over the past one year. It is our constant endeavor in terms of improving the quality of education to place the University among the top ranked leading universities across country. The University also restarted the Science Stream at M. K. Amin Arts and Science College and

College of Commerce, Padra and it received an overwhelming response across the district. The Maharaja Sayajirao University of Baroda is renowned for its academic excellence both at home and abroad. Considering the academic stature of the University, the University Grants Commission, New Delhi has allotted a grant of 24 Crores for the XII plan period. In addition, other funding agencies like DST, DBT, AICTE, DAE etc too have continued to provide financial assistance to several Departments of the University for Research Support. 46 Research Projects in Science and Technology as well as in Social Sciences and Humanities amounting to Rs. 48.22 Crores have been funded by various National & International Funding Agencies during the year. The Maharaja Sayajirao University of Baroda had also received total grant of Rs. 12 Crores for infrastructure and under Rashtriya Uchchatar Shiksha Abhiyaan (RUSA). We have made our Smt. Hansa Mehta Library Centrally Air Conditioned for students and users in the year 2015. The University Grants Commission (UGC), New Delhi has also sanctioned grant of Rs 1 Crore under the Development of Sports Infrastructure and Equipment Scheme to build Gymnasium for promoting sports activities for our students and staff of the university. This year, the University managed to launch an e-portal for recruitment and all the recruitments henceforth will be undertaken through this portal. Moreover, entire student life cycle has been brought under the digitalization process. All admissions are also done online and all Annual Report related documents were also linked with the Annual Report Management System (ARMS). The University has also launched a Human Resource Management System (HRMS) for recording the data of the staff of the University. The University also successfully undertook the massive project of NAMO e-Tablet Distribution to distribute tablets among the newly enrolled students of the first year of graduation and polytechnic. The Maharaja Sayajirao University -Computer Center as a central facility started in 1980 with the assistance from the University Grant Commission (UGC), New Delhi and installation of IBM/360 system. Initially research students and teachers were using the University Computer Center for research data processing work. During the past 25 years, with the development in technology, the Computer Center had upgraded hardware and software from the grants received from the UGC and different Five Year Plan grants

from the state government and other government funding agencies. Later, The Computer Center had widened its activities and started to computerized university applications like Examination Result Processing System, Payroll System, and Provident Fund Accounting System etc. In 1999, the activities of the Computer Center underwent a major reorganization with the establishment of a branch in the University Office premises for the purpose of administrative convenience, which was meant to take care of the automation of various university operations of Exams, Accounts and Administration. The original premises at the D. N. Hall embarked upon a major developmental agenda involving the establishment of network facilities, providing internet connectivity, deployment of web-based services and training of manpower and as facilitator for international academic interactions. In September 1999, a central facility for internet surfing SURFLAND was started at Computer Center, with the financial support from alumni of the university under the banner of Technology Promotion Trust(TPT). Later on with the financial and technical support from the alumni the university had connected more than 2500 computers to the network that has fiber optic backbone of approximate 27 KMS across various campuses of the university.

# 1.9 Web-based learning: Connecting Students to learning in times of Covid-19 Pandemic .

#### **COVID 19: Technology Adaption**

People resist change without understanding the need and importance of it and when a situation arises all should adapt to change willingly and unwillingly. Indian higher education institution has used various instruction for innovation, development, and engagement of students. Many faculties have resisted the change when they were asked to take online classes for students. To facilitate this, couple of trainings were provided by the management of the institutions so that the faculty does not face any difficulties on the same. As resistance is in one's mindset, the faculty needs to change their mindset towards the online classroom and adopt technology for the betterment of students. Technology adaption is a bliss and we never thought it was going to be so smooth in functioning for institutions. After the adaption of technology; faculties use virtual modes for meetings,

guest sessions, faculty development programs, students mentoring, club activities online and various competitions for faculty and students. Technology has created the revolution in the Indian the higher education system and it is widely accepted by all due to the COVID 19 crisis.

#### **COVID 19: Teaching and learning**

Teaching and learning is always in demand and when, COVID 19 pandemic hit, it was a challenge for faculty to take this as an opportunity to go for virtual classrooms, virtual learning, and teaching. With the crisis, there is a wide adoption of technology in teaching; learning process also various higher educational institutions have opted for online classes differently. The tools used by faculty during lockdown for teaching and learning through online modes widely include Zoom, Google Hangouts, Skype meet up, Google classrooms, Learning Management System, (LMS) Information and Communications Technology (ICT), YouTube, etc. Various organizations conducted Faculty development programs to spread positivity during the corona crisis online. Faculty members feel there is no much difference between online and offline sessions as they can share PPT, play videos and use board and marker as in regular classrooms. Faculties have also done online roleplay, group presentations, and guest sessions by experts from different field. It has a new revolution for higher education institutions and through this system, education get online as well as offline mode.

#### **COVID 19: Students Engagement**

Student engagement is a big problem, whether it is Offline or Online. Teaching & learning Initially, institutions and faculties had lots of conflict towards student's engagement during the lockdown. When faculty started taking sessions Online, they were shocked to see students' attendance is 20 times higher than regular class sessions and it was almost 100 percent attendance while engaging them virtually.

There are various initiatives from the Ministry of Human Resources Management (MHRD), one of which includes free Swayam courses. During the lockdown period, many institutions started Online free courses for students. E-Library sources and E-Books' have been shared so that, students can discuss with other students. There are various initiatives taken for students' engagement. Students can engage into social interaction with each other, as

humans are social animals they need to collaborate, exchange their views, and experience with each other whether they are Offline or Online. Thus, through online class initiatives, students can learn also and interact with each other as well.

#### COVID-19 Pandemic: Influence and strategies for the education sector in India

In the second week of March, April and May (2020) State Governments across the country began shutting down schools and colleges to maintain social distancing during pandemic COVID 19. This was an important time for the education sector as this is the period when examinations, school admissions, entrance tests of various universities, and competitive examinations, which are usually held during this period. As there was no other way to stop the pandemic rom upgrading, Schools & Colleges had to be shut down affecting millions of students studying in higher education institutions. The lockdown, through helped in adoption of online teaching and learning had its own monetary & cultural outcomes. While the private institutions would afford online teaching and learning. The students from mediocre schools suffered the most due to insufficient infrastructure. However, with android and smart phones being accessed by almost everyone, access to education through technology became easier. The pandemic transformed from chalk & talk to technology. This trouble in the delivery of education is pushing policymakers to figure out how to drive engagement to ensure inclusive of e-learning solutions and tackling the digital divide.

One, immediate measures are essential to make sure the continuity of learning in government Schools and Universities. Open-source computerized learning arrangements and Learning Management Software ought to be received so educators can direct instruction on the web. In this way, Information communication & Technology (ICT) activities of Ministry of Human Resource Development (MHRD) and University Grant Commission (UGC). Study Webs of Active - Learning for Young Aspiring Minds (SWAYAM) Online course gives access to best showing learning assets that were prior conveyed on the SWAYAM stage might be presently seen by any student liberated from cost with no enrollment. UG//PG MOOCs has learning material of the SWAYAM UG and PG(Non-innovation) filed courses. e-PG Pathshala has a top-quality educational plan – based, intuitive e-content containing 23,000 modules including e-content and video, in 70 post Graduate controls of sociologies, expressions, expressive arts, and humanities,

characteristic and Mathematical Sciences. e-content courseware in UG Subjects with 87 college classes with around 24,110 e-content modules is additionally accessible.

SWAYAMPRABHA is a gathering of 32 DTH Channels giving excellent instructive educational plan based substance covering diverse discipline such as Arts, Science, Commerce, Social Science, Humanities subjects Language and so on to all teachers, students and citizens across the country curious are about lifelong learning. These channels are free to air and can be accessed through cable also. CEC-UGC YouTube Channel gives access to a boundless instructive educational program based talks completely free. Vidwan is a, helping to provide fund and making policy of research Scholar in any country. In the country Faculty has also requested to register on the vidwan portal to assist expand the database of experts. The Digital Infrastructure for Knowledge Sharing (DIKSHA) platform, with reach across all states in India, is often further strengthened to make sure accessibility of learning to the scholars. This can change the system of institutions to increase the effectiveness of learning and teaching, giving students and teachers multiple options to choose. Across the Globe—during COVID 19 many research project seminars, international seminars, viva-voce were held through Web-based portals.

It is also important to maintain the quality of teaching and learning with sustainable technologies. In times of crisis, it helped in developing skills that will drive their employability, productivity, health, well-being in the decades to come, and ensure the overall growth of India.

## 1.10 "Lockdown"-A Golden Opportunity for online Education

"Sa Vidya ya Vimuktaye" Education through which we can dispose of infection, mourning, malignance, sin, humiliation, bondage, neediness, joblessness, hardship, numbness, insidiousness, awful habits, and so on. One lets us gain astuteness, qualities, and abilities. It makes us mindful of humbleness, wellness, resilience, carefulness, courteousness, worship, boldness, administration, and helping other people. In the earlier times, this education was acquired based on direct evidence, experience, action, and learning. Essential, helpful, and dexterous training was given to each kid to lead a real existence. Researchers of Philosophy, Science, Mathematics, Medicine, Astronomy, Geology, Life Science, Chemistry, Craft, Vastu, Artha, Niti, Dharma, and so forth used to be wherever who bestowed experiential instruction in these subjects in a unction way.

Today's education is imparting knowledge but is not able to develop skills. Fully It is trying to build character but is not able to inculcate values. The gap between institutional education and practical life is constantly increasing. This situation hinders the development of both society and the nation. The reality is about the methods of teaching and learning. It is about the teaching-learning process. It is about the Curriculum. It is about pedagogy. We insist on teaching, they insist on learning things. We emphasize on content and knowledge.

The real game changer and hero is "Teacher". A qualified, trained, passionate, affectionate and a teacher who loves his/her profession can shift the paradigm of the entire Indian education system. Everyone has an important role in society, government, schools, and teachers. This time of "lockdown" has carried golden opportunity for learners and teachers. Everyone has a good time, to use resources that are readily available on the Internet. The entire house can be a learning center for Learners. Different activities, games, e-classes can enable students to get rid of learning. This is a golden opportunity for tutors to upgrading themselves. They can specialize in the field of on-line teaching, e-content, self-creation of videos, lesson plans, and assignments. Parents can use this time and spend much time with their children, make friendship, provide them emotional care, develop habits and creative skills, give time and spend quality time with the family.

During the month March to May 2020 the "Corona" pandemic, the whole country was in "lock down" phase. Closed in the walls of the house, Learners had taken the help of Webbased learning. The whole world remembers the 21st century as the digital revolution. To succeed in this world and stay on top, you have to keep yourself updated with changing technology every moment. Most of the Universities have started online classes. There are many such platforms like Google Classroom, Khan Academy, and students who have started their studies. On these platforms. The students develops their skills during lockdown through learning online classes.

Even the HRD Ministry government of India has provided digital learning material and opportunities through the Swayam Portal and Swayam Prabha Channel. All these changes and developments happening in the area of higher education in general and changes happening in higher education particularly in university aroused many questions in the mind of researcher which is presented in the following section in the form of research questions.

## 1.11 Research Questions

- 1. Why youth are using the internet?
- 2. What devices do young people use to access the Internet?
- 3. How much Undergraduate students face problem during using of
- a. Web-based learning?
- 4. To what extent internet help them in performing their Soft skill aspects?
- 5. How using internet is helpful for curriculum aspects?
- 6. Are the students using internet for Studies?

#### 1.12 Statement of the Problem

It was titled as" Usage, Opinions, and Problems of Web-Based learning by Undergraduate Students of The Maharaja Sayajirao University of Baroda".

## 1.13 Justification of the study

The world is considered nowadays as a small village. The Internet has succeeded to connect the whole world. The wide scope of Web-based learning in India, especially for Indian youths. Web-based learning has opened new paths to education in India and has changed the educational content. Online learning has exceeded problems of reaching out to an audience in rural India. & making rich content available to and an audience that was unreachable earlier.

"Education is number one fastest-growing financial and social sectors, and the use of new techno friendly is part of that development". Technology has changed our lives in various aspects and has contributed in an unforeseen way to changing the patterns of our lives. Some factors affect traditional education, such as traditional lectures about learning, involve books or print outs that are mostly very expensive and sometimes unavailable.

The field of learning is one of the fields most impacted by this alternation. Web-based learning has become a worldwide appearance in different learning and training aspects.

The Maharaja Sayajirao University of Baroda, is a well know University of the western India. It consists of 14 faculties, more than 100 department more than 300 academic programs at various level –Certificate, Diploma, Under-graduate, post graduate, post graduate diploma, MPhil, Ph.D. etc. It is covering 275 acres of land with giant infrastructure. With the more than 35000students having education from The Maharaja

Sayajirao University of Baroda Vadodara. University have facility of Hansa Mehta Library, Computer center, student's Facilitation center etc. Hansa Mehta Library ranked under top 20 Library in India. Library have more than 8, 68,304 books and 280 print journal available. Also library has e-resources of online journals is 40,000 and above. (Source: <a href="https://www.HMlibrary.ac.in">www.HMlibrary.ac.in</a>) The MSU – Internet has growth to be a LAN of about more than 4000 nodes in last 15 years and is still growing with the implementation of campus wifi-2014. It has suddenly grown to become a LAN of more than 10,000 concurrent user connections. ICT will help to overcome the obstacles that are likely;

The difficulties in individual's attention in higher education due to many people in one classroom.

- Inability if teachers to sometimes give a global perspective to learning.
- No training provided to students, thus relying on self-trained methods.
- The Socio-economic divide due to which many students do not have
- access to study through e-learning mediums and the need to study the
- magnitude of the problem.
- To identify the need to towards the readiness of youth to take up
- e- learning.
- To impede the growth and advancement of e-learning in institutions of
- higher education.
- To understand whether our higher education institutions are ready to
- take up e-learning & teaching methodologies.

e-learning can also be seen as a positive way to improve the quality of higher education and learning effectiveness. It can give increased flexibility of learning experience to students enhances access to information resources for more students. The Web-based learning system does not only provides learning objectives but also evaluates the progress of the student. Many of the universities and colleges are conducting their e-learning courses and also certificates is provided online. The e-learning in India is still working and growing stage and we can say it is an experimental stage. It new learning environment for learners thus requiring a different skill set to be successful. Learning has become popular because of its work 24/7 and very flexible.

e-learning is not only low-cost but also convenient. Yet there are need to be the bridge on an urgent basis. It enhance the knowledge and performance of the students.

Hrastinski (2008) defined E-learning as learning and teaching online through network technologies, which is a one of the greatest responses to the growing need for education.

According to Opinion Research Corporation (2000)revealed that 54 percent higher education courses offered via online it is a future of India. The study also found that 32 percent of respondents agreed to take the course through the Internet rather than go to a traditional classroom. Another 53 percent of respondents said that the greatest advantage of taking courses online was ability to work from home, while 19 percent referred to that time spared from not having the opportunity to communicate and enhanced knowledge and skills.

## 1.14 Justification of the study in the Department of Extension and Communication

Department have specialty to collaboration with various sectors of society, communication, to carried out various academic works and its use from them. This study on the usage, opinions and problems of Web-based learning by Undergraduate students is important in Department, because it involve both young and online learning that is web-based learning. The Department's curriculum also focuses on the analysis of different media and research, their impact on people to learn about their benefits and threats to society. It is always a cause for concern in this Department to publicize the positive impact of the media and try to reduce its negative impact on society with wide-ranging action projects and investigations. In Department, many studies have already conducted in different media such as: Electronic print and new media with completely different sectors of society in especially children, women, seniors, young people and students, etc.

Studies that included new media were limited to the use of Social Media Some research in Communication for Development carried out in the department includes the study on the development and verification of the effectiveness of the different communication aids for teaching. But no studies have been conducted on the usage, opinions and problems of web-based learning by the Department's students. Moreover, the study research findings will provide guidance for online learning among Gujarat

students. It will also be useful in producing several online courses and online learning applications to assist students in their learning activities.

It will also highlight the use of web-based learning by young people, which can be useful for different agencies and even for the website of government organizations, such as Study Webs of Active - Learning for Young Aspiring Minds (SWAYA NPTEL, etcetera.

On the above discussion, it is important to study this topic at the Department of Extension and Communication, Faculty of Family and Community Sciences, Maharaja Sayajirao University of Baroda, Vadodara, Gujarat.

## 1.15 Justification of Sample

India is a nation of lots of young minds, looking for knowledge to move ahead in contrary to their limit. Education is central to development and to the advance of the lives of youngsters globally, and intrinsically has been known as a priority space in internationally in agreement development goals, as well as the Millennium Development Goals and the World Program of Action for Youth. Around 1.6 billion young people learn online ie.is 91 percent.

Youth, now a days getting degree through use of different technology. The Maharaja Sayajirao University of Baroda have more than 35000 students in various educational field. The Maharaja Sayajirao University has different background students from different locations. An underprivileged youth grown-up would now be able to land required position abilities for practically any kind of vocation skill effortlessly or no cost, on account of the accessibility of on request preparing on the Web. In case you're a mentor in a young engagement program, you can use this information to steer at-risk youths towards rewarding career opportunities. Online instruction expels physical boundaries and travel restrictions for understudies. This can enable youngsters who live in remote or rustic zones. These students now have ability to take classes in subjects that are not offered in their areas. They can pick up bits of knowledge from educators everywhere throughout the world. In young people strengthening instruction activity, Start by introducing them with free resources that

will teach them reading, writing skills different language, and other important information that will increase the probability of their success.

Online catch attention of learner, develop interest as well as recent trends acceptance of Web based learning. Maximum youth used e-learning is -power of learning. Learning through improve promoting sustained, inclusive and equitable economic process and sustainable development. Increased efforts towards education. We do have a lot of colleges, enough teachers and facilities for students and teachers though. Yet due to some factors like the social background of students, parents, different standards of teacher training programs, all teachers can't deliver the same message to all learners, the great difference in the quality of education is noticed. This brings Web-based learning to a close. Web-Based Learning likewise facilitates the joined weight on the teacher and students. On account of e-learning, an understudy would now be able to clear their questions and achieve a clear comprehension of the center ideas just by signing into an e-learning stage and associating with the most brilliant minds on earth who act as mentors. Youth who hesitate to talk or bring up issues and questions in a class hall discover the certainty to communicate on web based learning stages where one can retain their personality. Hence youth an improved learning experience paying little mind to their age, location, level of education, economic and social wellbeing. Youth develop analytical abilities, e-learning additionally assists with boosting interest creative development, who become mindful of various things, normally grow new interests because of their uplifted creative mind and perception. Hence, while classroom learning may just equip students with the basics, e-learning enables them with an inside and out functional understanding that is essentially the culmination of academic learning, personal growth, and social development.

Web-Based Learning has the potential to meet the perceived need for flexible space, place, and face. The Web allows education to go to the learner's place. Web-Based learning can be done at the office, at home, on the road, 24 hours a day, and seven days a week. elearning promotes education, businesses, and all types of learners. It's affordable, timesaving, and yields measurable results. e-learning is less expensive than traditional learning because less time and money is spent traveling.

e-learning also has measurable assessments that can be generated so that both teachers and students know what the students have learned and how they have completed their courses. Learners can fit e-learning into their busy schedules. If they hold a job, they can still be working at night. Distance learning is far more widely used in postsecondary educational settings. In the "2013 Survey of Online Learning,"

Conducted by Babson Survey Research Group, revealed that the number of higher education students enrolled in at least one online course was above 7.1 million, approximately 33 percent of higher education students (Babson, 2014). The number of online course enrollments increased by roughly 411,000 students from the fall 2012 term to the fall 2013 term (Babson, 2014). Responses from 2,800 academic leaders where recorded and ninety percent of the participants "believe that it is likely or very likely that a majority of all higher education students will be taking at least one online course in five years" (Babson, 2014). The demand for online courses is derived from a drive 'to provide all students with quality education, irrespective of location and time'. Online courses are conducive to students who favor self-regulated learning (You & Kang, 2014). That's way students is effective sample during the research which is related to online education and with the university. Majority of the students use Laptop, Personal Computer, i-pad, or cellphone for online learning. Online education plays an important role for young people in all economically even poverty to affluent. This can enable youngsters who live in remote or rustic zones. These students now have the ability to take classes in subjects that are not offered in their areas. They can pick up bits of knowledge from educators everywhere throughout the world.

In young people strengthening instruction activity, Start by introducing them with free resources that will teach them reading, writing skills different language, and other important information that will increase the probability of their success.

#### 1.16 Justification of Variables

The present study had been undertaken to study usage, opinions, and problems in Webbased learning faced by Undergraduate Students of The Maharaja Sayajirao University of Baroda. The following are the selected variables that had been studied under the present research:

#### Age

Age is a significant factor that may affect the adoption of technology. Age are considered very significant factors that impact the integration of technology within the field of higher education and ages differences regarding the use of computers for educational purposes have been well documented (Abu-Samak, 2006; Albirini, 2004). Age differences among students in computer use, competence, attitudes, self-efficacy, and anxiety. Age differences in computer integration is needed to enhance the incorporation of computer for educational purposes. It is always between age and the adoption of technology that is affected by psychological features and different skills, self-efficacy and anxiety. Aging is affected psychological features that can inhibit the adoption of latest technologies.

Age-related cognitive decline has significant implications for access to technology. It is hurdle for established people to learn new skills. (Czaja and Chin, 2007) with the help of internet and user needs of adolescents expected to use it more than other categories. It would be interesting to learn about the use of the Internet by different age groups. In addition to your internet usage, it may also differ depending on your age. The middle age of India's population was around 27 years in 2015, echoing the range of the country's majority internet user base. However, increased efforts of digitalization India have been moving older adults to adapt to new media technologies in their daily different activities like Net banking and e-commerce. The Web-based learning is more used by Young generation, About 2,642,158 students – 12.5 percent of all college students – took online courses exclusively, and the other 13.3 percent of students combined online studies with traditional courses show statistics of popularity of online learning Older people have relatively slower perceptual learning than younger ones this input could be factored in the designing materials for audiences of differing ages. E-learning users reported that middleaged people accounted for a significant proportion of the educational approach's audience, with 80% of the respondent's surveyed belonging to the 45-year-old. In the literature, there is a controversy among studies on attitudes towards ICT concerning students' age. Though it is reported that young learners have more positive attitudes compare to older (Laguna & Babcock 1997). From the Web-based learning and their usage, is different by age of students. Recently Join University as fresher may have more usage and expert of using technology. Those who are second and final year have less usage, opinions and different Problems. Hence, it would be interesting to know whether the variations of age may affect or not among students.

#### Gender

The usage of Information Technology has extended intensely in today's like Business, Learning, Government department and homes etc. Card, S. K. et al. (1983) stated that the communication among humans and computer had strongly increased for the purpose of completing any task. Irrespective, university efforts to reduce gender inequalities, women in many countries in comparison to their male counterparts, encounter a significant disadvantage in areas such as education, politics and workplace dis-crimination. Many researcher found that the variances between the male and female have been studied in various areas such as Electronic mail, Information retrieval, Web-based learning, communication technologies and online. The studies revealed purchasing habits more positively towards men as compared to women. (Adamus et al., 2009). In this sense, it has been brought up that males and females don't utilize innovation in similar manners or at similar degrees of aptitude or experience (Dorman, 1998), being men almost certain than ladies to utilize online media, while ladies are more probable than men to communicate a lower in general capability with Personal Computers (Kayany and Yelsma, 2000). Since elearning is portrayed both by human-human association (between understudies, individual understudies, and educators) and by human-machine connection (among understudies and e-learning programming) to help the learning procedure, we aim at testing the existence of significant difference in the assessment and use of Web-based learning activities by male and female. Considering the population of students taking part in a Web-based learning collaboration project between the University of Valencia (Spain) and the London School of Economics (United Kingdom) through Moodle, get inspiration and self-regulation additionally vie a task in productive on-line learning. Yoo and Huang (2013), "Female students have a stronger intrinsic inspiration to require Web-based Learning courses than their male counterparts." Studies by McSporran and Young (2001) found that girls and older student's most well-liked on-line courses, had a strong motivation to participate in on-line

learning and were smart an act on-line. They additionally noted that girls did higher on assignments and exams, were additional productive at finding uninterrupted study time and at self-acting.

Ladies were additionally additional doubtless to progress through a collection task in a very linear fashion, whereas men would jump ahead and run into issues. Price (2006) recommended that ladies were "confident freelance learners who could shell their male counterparts." Price's analysis suggested that ladies were additional assured on-line than in face-to-face environments, were additional willing to find out from different students, seek support, were additional autonomous than men and had a powerful want to be academically engaged. Price's analysis additionally found girls placed greater price on the pastoral facet of tutoring which their interaction styles were totally different to men's. Thus, the literature recommended the differences between however men and girls learn on-line was for the most part due to variations in however men and girls perceived their learning, with women tending to be additional receptive to, and reflective of their on-line learning. Levels of motivation, self-regulation and interaction additionally differed between men and girls who studied on-line. Many research shows that ICT has indicated have low ability to use ICT the support of females in ICT proficient professions and pathways is low and sadly keeps on deteriorating. At last, more research studies showed that email and male both are different in terms of preference in using computer and Internet. Thus, males were also significantly more inclined to replace traditional teaching activities with ICT resources. (Palaigeorgiou et al. 2005) confirmed that the two people had comparable commitment with computers both gender have same usage but female are more anxious of hardware part of computer in personal and social Life. Moreover, it can be observed that there are mixed results with respect to the influence of gender on technology adoption. That is the reasons author wants to find technology and there usage with the gender and acceptance of new technologies.

#### Year of Study

Online learning and classes is a growing faster in higher education institutions. It is necessary to continue to improve the online platforms for various year of students. Every

year has different experience of students. i.e. is first year, second year and third year. First year are the fresher's and lack of online learning experience while more techno friendly. Even more fascinating to know the education system of higher education. Whereas, second year is a middle year they are not fresher's but some experience compared to second year students. But second year are more efficiency to work online. Third year is a senior of all the other groups. More learning capability and have positive attitudes towards usage of online learning system and more knowledge on it. More Influence on their friends and society, and positive attitude compare to earlier year. However undergraduate seem to have young age so different year have different attitude and respondents around bachelor students who around 22 year of age.

So, it will find out that usage, opinions and problems of web based learning resources by Undergraduate students had increase with the year of study or not.

#### Discipline

Computer and internet usage is a place for everyone. Whether your interests are in the Humanities, Social sciences, Fine arts, Commerce, or Science discipline or else Computer science. Different disciplines have various use of Computer technology.

Undergraduate students from the class First year, Second year, and Final year have been undertaken for the study. When student enrolls in the first year, he or she is a fresh out of school and when different disciplines have a different scope of learning through the Webbased and attitude perception and their usage is also different. Computerized equipment everywhere but the use of different. Internet and Computer usage is an effective way of Communication, and have most significant tool of education. Internet transfer information in a quick way. Academician, Businessperson, Scientist, Artist, Social Scientist who use computer and internet to prefer using the technology because it is easiest and fastest even cheapest way of Communication and passing necessary information. Parveen Kumar (2012) the study in the computer literacy level of medical students, has average or advanced knowledge in the use of computer software like Microsoft-word, excel, internet, email, etc. The study initiate that Information Communication & Technology can be a useful tool to solve problems in medical education, but the lack of technology and resources is still a serious limitation. Education includes two fields of study: humanities and technical. Higher

education prepares people differently, holistically, it may be reasonable to expect that people will be drawn to various academic disciplines, in part, due to their own personal beliefs and psychological characteristics.

Every discipline have different Syllabus to learn during academic program thus field wise discipline is also change.

Moreover, it will be interesting to get know about different discipline have different usage opinions and problems of Web-based learning and how it is affective in their Curriculum.

#### **Monthly Family Income**

The biggest impact of access to e-learning on various members of society could be significant. Apart from the improved skills, Monthly Family Income plays an important role.

Monthly family income describes the family's spending dynamics. The family that belonged to the high-income group can spend more money on reloading the Internet to use the high-speed Internet.

High Speed Internet provides an indication of the high usage of the Internet. Kalmus, Realo and Siibak (2011) claimed that those who have higher monthly family income belonged to more usage of the Internet, thus spending a greater portion of their income on their daily Internet.

People with different socio economic status incline to depict a differencing outlook towards the usage of technology. People at a higher socioeconomic status tend to use the internet more rather than lower socioeconomic status. People at a higher socioeconomic status are more effective in using the internet productively and also for increasing their economic wealth. However socio economic status may be a multifaceted concept measured through several variables like educational level, employment status, and income levels. Here the education level attained and income is strongly correlated. However, income has also been found to have an independent effect on internet usage. It is found out that people with high incomes tend to be involved in using the internet for news, for searching jobs, product information and also for work. On the opposite hand, people with middle income are found

to be more inclined towards using the internet for entertainment and downloading. Kalmus, Realo, and Siibak (2011) support the conclusion that people from a higher income bracket are more involved in the Internet, thus spending more of income on your daily Internet. Some researchers also found that Positive and important connection income and towards utilization on the Internet. Individual have different perspective who have higher income they spend more for internet purpose.

Thus, it is assumed for the under graduate students that higher income has more usage and face less problems for the web-based learning.

#### **ICT Competencies**

The efficient use of technology can prompt students, make our classes more effective and enjoyable, and renew teacher enthusiasm as they learn new skills and techniques. Technology is helping the students to understand concepts clearly. ICT has become an essential part of now's teaching-learning process. The use of information communication and technology can make important changes in both teaching and learning. ICT can provide strong support for educational change. In the last few decades, we have seen an expanding number of young youth gaining access to higher education. This reflect a pattern at a worldwide level, which is to a great extent because of the democratization and advancement of social orders, the improvement of day to day environments and structures, the interest for an all the more profoundly qualified presentation both in professions and citizenships we have, thusly saw a change both as far as quality just as quality in the understudy populace reflected in the continuous loss of the elitist and formal character of advanced education through the confirmation of people from every single social class (Soares and Almeida, 2002). "The emancipatory and transformative potentials of the ICT in advanced education in India has helped increment the nation's prerequisite of advanced education through low maintenance and separation learning plans. It tends to be utilized as an instrument to beat the issues of cost, less number of instructors and low quality of training just as defeat time and separation hindrances."(MC Gorry, 2002)

The development of Information and Communication Technology influences many cultures and lifestyles. The application of technology in teaching and learning gives a new paradigm.

In India Major governing body is the university grant commission (UGC), which implements new policies, standards, and rules for promoting Higher education in state government and private universities. According to The computerized or mechanical proficiency is introduced today as an important component for the training of college understudies which, when communicated corresponding to the ICTs, includes the need of being learned in the utilization of new and old codes, representative frameworks and methods of association. Actual use of technology can motivate students, make our classes more dynamic and interesting and improve skills and techniques. ICT has become an essential part of today's learning process. And also provide powerful support for educational innovation. From last few years back, we have seen an increasing number of youngsters accessing to higher education.

Information and Communication Technology (ICT) playing an important role in the market promote a knowledge-based society in India. As indicated by Fuentes (2007), we could state that competency is: A lot of information, aptitudes, mentalities, and qualities that are expected to viably play out an occupation or a productive role. Similarly Yanez-Galecio (2005) asserts that competency could be viewed as a property of an individual: explicitly competency can be identified with his/her achievement in the presentation of an assignment. In this way, disappointment is viewed as the nonappearance or low degree of improvement of one or a few capabilities related to a particular action. Tobon (2013) characterizes competency as the incorporated activities performed by an individual to complete exercises and take care of issues, given certain qualification measures, constant improvement, and morals. ICT competencies that are necessary for them to be fully involved in the educational process (Rosman, 2013). The common assumption is that the competencies they acquired at the previous levels of education. ICT has strong agent for change among many faculties like conducting examination, pay fees, availability of online reading Materials. Thus ICT in Higher education serve to know in order to live effectively in a digital world. ICT play vital role as a strong agent for change among many educational practices i,e conducting online exam, pay online fees, accessing online books and journals. Thus ICT in Higher education improves teaching learning process, provides the facility of online learning to thousands to thousands of learners who cannot avail the benefits of higher education due to several checks, such a time, cost, geographical location etc. Once again

ICT serve to provide the means for much of this activity to realize the potential it holds ICT play vital role as a strong agent for change among many educational practices i,e conducting online exam, pay online fees, accessing online books and journals. Thus ICT in Higher education improves teaching learning process, provides the facility of online learning to thousands to thousands of learners who cannot avail the benefits of higher education due to several checks, such a time, cost, geographical location etc. Once again ICT serve to provide the means for much of this activity to realize the potential it holds Finally, it is important to continue working with comparative analysis in order to detect what is happening in the university in education based in the best practices in teaching and learning and get a better understanding that who participate in this educational process. ICT Competencies in the current study is defined as the ability of the youth to be able to use basic internet facilities and usage of websites. It is may differ from discipline wise Usage of Computer and Internet. Thus curiosity to know how different from other ICT competencies among students of Undergraduate.

#### **Attitude towards ICT**

The utilization of Information and Communication Technology (ICT) is these days expected to be an everyday practice in teachers and students regular work rather than a haphazard event. However, there is a gap between the goals and everyday college life. Therefore need to use ICT on regular basis. New technologies are the instruments for change and innovation. The use of electronic (i.e. computers) media empower the student to seek their instruction without going to classes on a college. They are unable to communicate and study through various technologies that allow them to interact in real time and through many different ways using the internet.

In numerous instructive institutes, innovation has been viewed as one of the key drivers for the improvement of educating and learning. The use of ICT helps facilitate teaching and learn for both teachers and students in the classroom. Accomplishing significant utilization of ICT in the field of instruction can be affected by numerous components, which incorporate innovation accessibility, of ICT equipment, and specialized help. (Al-Ruz & Khasawneh, 2011)Among these factors, users' attitudes towards the use of technology could impact teaching and learn in the classroom (Abedalaziz et al., 2013).

Brosnan (1998) confirmed the impact of personal computers at home on knowledge and students are highly rated using various software like animation, and visual design. Studies by Brosnan (1998), Williams (2003), Neo (2003), Ogilvia (1999), Fancovicova and Prokop (2008), Sarfo, Amartei, Adentwi and Brefo (2011) showed that the students have high positive attitude towards Information and Communication Technology (ICT). Siragusa and Dixon (2008) examined the mentalities of a gathering of college understudies towards their utilization of and commitment with ICT communications. Despite the fact that the gathered quantitative information uncovered that understudies thought collaborating with ICT was lovely, useful and simple, the subjective discoveries indicated that a few understudies experienced sentiments of uneasiness and terrorizing when working with ICT. Yang and Kwok (2017) and Meerza and Beauchamp (2017) have discovered that appositive attitude toward ICT is a vital condition for the utilization of ICT in instructing understudies to be effective learners online. These results have led to increased interest in the study of variables that might impact attitudes toward the use of ICT. Kubiatko (2010) studied differences in attitudes toward ICT according to sex, age, year of study, and type of residence in a sample of 316 Czech students. In general, the students reflected positive attitudes toward ICT, even though men, second-year students, and students living in rural areas showed a more positive attitude in comparison to women and urban students. Casillas, Cabezas, Ibarra, and Rodriguez (2017) evaluated the digital competence of 580 education students at the University of Salamanca (Spain). Digital competence was measured through attitudes toward ICT. It was found a more favorable attitude in female students than in male students even though males showed higher levels of knowledge and use of technology. Attitudes to ICT had a significant impact on the academic performance of the student because students with higher scores in attitude get better grades. The successful use of ICT in teaching and learning will depend largely on the attitudes of the students towards the use of ICT. Attitude has been one of the most significant ideas in social science. It is entrenched that attitude play an important role in individuals' decisions, assessments, and practices. ICT acceptance and use is a social phenomenon where attitude should also assume a significant role. Similarly, in the present study, the investigator tries to study the attitude of students towards use of ICT in higher education. Attitude can be positive or negative. Thus need to find Attitude of Undergraduate Students it may be differ from one another.

## 1.17 Objectives of the Study

- 1. To study the Profile of the Undergraduate Students of The Maharaja Sayajirao University of Baroda.
- 2. To study the Overall Usage of Web-based learning resources amongst Undergraduate Students of The Maharaja Sayajirao University of Baroda.
- 3. To study the differences in Overall Usage of Web-based learning resources amongst Undergraduate students of The Maharaja Sayajirao University of Baroda in relation to their
  - -Age
  - -Gender
  - -Year of Study
  - -Discipline
  - -Monthly Family Income
  - -ICT Competencies
  - -Attitude towards ICT
- 4. To study the Usage of Web-based learning resources amongst Undergraduate students of The Maharaja Sayajirao University of Baroda with respect to their
  - -Curriculum Aspects
  - Soft Skills Aspects
- 5. To study the differences in the usage of Web-based learning resources related to Curriculum Aspects amongst Undergraduate students of The Maharaja Sayajirao University of Baroda in relation to their
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT

- 6. To study the differences in the usage of Web-based learning resources related to Soft skills Aspects amongst Undergraduate students of The Maharaja Sayajirao University of Baroda in relation to their
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 7. To study the Overall Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning resources.
- 8. To study the difference in the Overall opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning resources in relation to their
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 9. To study the Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning resources with respect to their
  - Curriculum Aspects
  - Soft Skills Aspects
- 10. To study the differences in the Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning resources for Curriculum Aspects in relation to their
  - Age
  - Gender

- Year of Study
- Discipline
- Monthly Family Income
- ICT Competencies
- Attitude towards ICT
- 11. To study the differences in the Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning Resources for Soft skill Aspects in relation to their
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 12. To study the Problems faced by the Undergraduate students of The Maharaja Sayajirao University of Baroda while using Web based learning resources.
- 13. To study the differences in the problems faced by the Undergraduate students of The Maharaja Sayajirao University of Baroda while using Web based learning resources in relation to their
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 14. To obtain the Suggestions from the Undergraduate students of The Maharaja Sayajirao University of Baroda for improving the usage of Web-based learning resources amongst the students.

## 1.18 Null Hypothesis

- 1. There will be no significant differences in the Overall usage of Web-based learning resources amongst Undergraduate students of The Maharaja Sayajirao University of Baroda in relation to the following variables.
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 2. There will be no significant differences in the usage of Web-based learning resources related to Curriculum Aspects amongst Undergraduate students of The Maharaja Sayajirao University of Baroda in relation to the following variables.
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 3. There will be no significant differences in the usage of Web-based learning resources related to Soft skills Aspects amongst Undergraduate students of The Maharaja Sayajirao University of Baroda in relation to following variables.
  - -Age
  - -Gender
  - -Year of Study
  - -Discipline
  - -Monthly Family Income
  - -ICT Competencies
  - -Attitude towards ICT

- 4. There will be no significant differences in the Overall Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning resources in relation to their following variables.
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 5. There will be no significant differences in the Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning Resources for Curriculum Aspects in relation to their following variables
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 6. There will be no significant differences in the Opinions of Undergraduate students of The Maharaja Sayajirao University of Baroda regarding Web-based learning Resources for Soft skill Aspects in relation to their following variables
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT

- 7. There will be no significant differences in the problems faced by the Undergraduate students of The Maharaja Sayajirao University of Baroda while using Web based learning resources in relation to their following variables
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT

## 1.19 Assumptions of the Study

- 1. Students of The Maharaja Sayajirao University use Web-based learning for
  - a. various purposes.
- 2. The students selected for the study in relation to:
  - Age
  - Gender
  - Year of Study
  - Discipline
  - Monthly Family Income
  - ICT Competencies
  - Attitude towards ICT
- 3. Web- based learning usage, opinion and problems of students differ from one another.

#### 1.20 Delimitations

Study is delimited to the following variables

- Age
- Gender
- Year of Study
- Discipline
- Monthly Family Income

- ICT Competencies
- Attitude towards ICT

## 1.21 Operational Definition

## Web-based learning

According to the present study, Web-based learning was online learning, e-learning, video conferencing, email discussion, live conference, online content reading PowerPoint presentation, PDF users, all reading material available in electronic format.