

## **Annexures**

## **Interview Guide for Law Users**

**Name :**

**Age:**

**Village:**

**Block:**

**District:**

### **Part I – details of the Case**

A) How did you decide to approach the NGO ? Who decided to approach the organisation? Who first went to meet the organisation?

B) Why did you approach the NGO? ( to get information/ to seek inputs/help with your case with the lawyer/panch/to assist with mediation meeting with the opponents/to seek guidance)

Write down the full case details with the help of the NGO

C) When you approached the NGO were any of the processes already on with the courts/panch or were they all over? Since how long was the process on? How many meetings of the panch/community elders had already taken place?

D) What happened after you approached the organisation? Did someone speak to you independently or only spoke with your family? How many times?

E) How did the organisation help you? As a person how did they help you? For e.g Did they help you to better understand the law/better articulate what is the outcome you want?/understood what help the law can provide?

### **Part 2 – Want to Change something**

1. What happened in your married life which made you realise that things are not going according to you expectations – what were your expectations? What was not happening? Did you have any measures comparative understanding of family life to have your own definition of a good married life? Or maybe you had seen some friend/relative of yours suffer and you decided that you would not want to suffer like that) ( what was the conception of justice/fairness that you had – how did this conception get built? – Did you talk to your friends about an ideal marriage relationship? )

2. What efforts did you make – after what kind of thinking/reflection did you decide that you must speak up to your husband/in-laws? How long did you take to arrive at this decision?

3.What were the outcomes? Did they accept your observations/wish that they need to change something? Or Did they flatly refuse? Or did they change a little bit? Or did something you did not expect took place?

4. You were unable to speak to your in-laws and you first spoke to your own natal family/friend.

5. As there were no desired changes when you spoke to the inlaws – and hence you spoke to your natal family? Whom did you speak to first? What were your expectations when you spoke to them?

6. What was their first response and was it as per your expectation? How was it different? Were you able to explain what was happening to you and what in your mind was unacceptable? Or did they explain that you are the one who needs to change.

### **Part 3**

1. Whom did your family members speak to ? To the elders in the family or with the husband? What were the outcomes? Did he accept what they had to say and that he needs to change? Or did he deny completely and there was no change?

2. When there was no change even after the family members speaking and it was decided that the matter need to be referred to the community elders – did you get a chance to speak to the elders directly? Who spoke to them? How was the matter communicated to the husband's family – who spoke and who decided?

3. What was the procedure that the community leaders adopted? Whom did they speak to ? What were the conditions they kept – did it cover what you wanted? Or it only partially covered what you had in mind?

4. What was the outcome of the involvement of the panch – on your relations as husband and wife? Did the question completely get twisted/changed? Or you felt that whole question has taken a different angle? What were your thoughts about your married life? Did you become more clear or did you feel the problem has become more complex. Were there any other implications – for instance you stopped going out for family functions? People stopped calling you?

5. Was there any expense towards calling of community leaders? Who paid for this?

6. When the problem did not get resolved even through the community leaders what did you do? How much time passed by? From whom did you learn about other options/who gave you advice? How did you decide to approach the police/lawyer/or NGO? Who decided?

7. You first went to the police/lawyer or the NGO?

### **Part 4 – to other formal institutions**

#### **If you went to the police first....**

1. Describe the process when you went to the police – Did you go alone? Or Did someone from your family first go to find out the procedure?

2. Describe your experience at the police station? Had you ever gone to the police station for someone else's problem?

3. Did you incur any expenses when you went to the police station? Bribe ( Cha-pani)? How much? Who paid for it?

4. If the problem did not get solved even with the police intervention – what did you do?

#### **..... In case you went to the lawyer....**

5. Describe the process when you went to the lawyer – Did you go alone? Or Did someone from your family first go to find out the procedure?

6. Describe your experience at the lawyers? Had you ever gone to the police station for someone else's problem?

7. Did you incur any expenses at the lawyer? Fees? Who paid for it?

8. What did you do even when the problem did not get resolved after going to the lawyer?

( It may so happen that all the above processes – with community leaders/lawyers and police may take place simultaneously)

### **Part 5**

1. Since you decided you want to do something and now – what is the change you see in the following relations?

- With husband
- With family members
- With the larger community
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2. What understanding did you develop about laws for women? Had you heard about these laws from anyone?

3. What is the understanding you develop about the various formal and informal institutions that are meant to help women

- ✓ Community elders/panch/samaj
- ✓ Police
- ✓ Court/lawyers/Judge
- ✓ Other govt offices
- ✓ NGO

( describe whether each of these institutions provided you support – in which way – what was your understanding about these institutions prior to your case being handled by them and now what is your understanding? Who do you think helped you to become clear about the options and the changes you wanted in your life?

Describe in any way you think your relationship with these institutions has changed)

4. Do you think you are now a more confident person? Do you feel more capable of taking your and your children's decision on your own? Do you feel more equipped to handle your problems/deal with govt department/ follow up if any of your entitlements are stuck?

5. What about the NGO do you think helped the most? Did you participate in any of the activities of the NGO? What did you learn/take away from these meetings/events?

## **Guide for Key Stake Holders**

**Name :**

**Age:**

**Village:**

**Block:**

**District:**

**Designation:**

**Name of Department/Organisation**

1. Time Frame since working in the position
2. Experience of Engaging with Women Law Users
3. Main Challenges Faced by women according to you.
4. Efforts you have made to support
5. Areas where you think the demands are beyond your powers
6. What would you define as Empowerment
7. Any new initiatives in your area that you are aware of
7. Seeking their views if they know the CSO.