



## ACKNOWLEDGEMENT

I have no words to express all my gratitude, appreciation and reverence to my esteemed guide Dr. A.S. Patel, Professor & Head, Civil Engineering Department, Faculty of Technology & Engineering, The M.S. University of Baroda, Vadodara for his motivation and guidance to carry out this work. His valuable guidance and suggestions in framing out this research project have helped me to develop a vision & importance for the subject. His attitude towards understanding the subject made the difference. His attitude towards understanding the rural people explained me the social impacts of engineering project to life of human. I am extremely proud and obliged to have him as my guide and thank him profusely.

At this time, I cannot forget to express my great sentiments of regards and indebtedness to Shri B.K.Singhala, Ex.Member Secretary, Gujarat Water Supply and Sewerage Board, Gandhinagar, who has not only permitted but encouraged to undertake this research project. I also express my thanks to shri N.H.Patel, Chief Engineer, Gujarat Water Supply and Sewerage Board, Vadodara for sharing his experiences and providing intellectual guidance during various field visits. I feel myself favored to have his support for this study.

I would like to appreciate the co-operation and support of Shri Apoorva Oza, Shri Umesh Desai and the other staff of Agha Khan Rural Support India (AKRSP), Shroff Foundation and other NGOs for field visits and data collection in the region of Surendranagar, Saurashtra & Kachchh. I would like to specially mention Ms. Shaila Trivedi, Advantage India Limited, Ahmedabad for helping and framing out the Users' Data Survey work for four schemes under the study area. I would also like to thank

Mr. Anil Mudgerikar, UNICEF, Gandhinagar for awarding us the work of evaluation of 'Cluster Storage Strategy' and extending all support for the field visits and necessary data.

I heartily thank the office bearers and staff of various offices like State Water Data Centre (SWDC), Gujarat Water Supply and Sewerage Board (GWSSB), Water and Sanitation Management Organization (WASMO), Gujarat Jal Seva Training Institute (GJTI) and several others for supporting me in this study by providing me with the valuable data and access to their libraries.

I would also like to thank Prof. D.L.Shah, Prof. P.N.Sutaria (Ex- Head, Civil Engg. Dept.), Prof. (Dr.) H.M.Patel, Shri N.M.Bhatt, Shri A.R.Shah, Shri L.I.Chauhan, Ms. (Dr.) Geeta S. Joshi, Mrs. Arti D. Galgale, Shri Gaurang I.Joshi and all the staff members of the department who have played an important role in giving their valuable suggestions and support during the course of my study. I am also very much thankful to Dr. Sanskriti S. Mujumdar, for helping me in writing my final thesis works.

I consider myself extremely gifted to have a supporting family, who is the backbone of this work. I would also like to note that my parents have not only morally supported but also encouraged me to complete this work continuously. I would also appreciate the support of my wife Mrs. Biral Shah, who has also continuously helped and spent her valuable time from her share to this work.