

APPENDIX - C

Domestic Violence and Health Care

*A Study of Health Care Systems' Response to Domestic Violence:
Women Users' and Health Care Providers' Perspective*

*Interview schedule
A Study of a Health Care Providers' Perspective*

Sr. No.	Questions	Answers	Code
	Date	_____	
	Schedule No.	_____	
	Time	_____	
	Place	_____	

(A) Personal Information

Sr. No.	Questions	Answers	Code
1.	Name of the Provider (Optional)	_____	
2.	Name of the Hospital	_____	
3.	Name of Ward / OPD	_____	
4.	Profession/ Positio	1. Specialized Doctor/ HOD/AP 2. Resident Doctor 3. Medical officer 4. Head nurse 5. Nurse 6. Dresser 7. Social worker 8. Matrani/sweeper 9. Peon/Aaya/Wardboy 10. Volunteer/NGO functionarie 11. Any other (specify)	
5.	Education	_____	
6.	Age	_____	
7.	Sex	1. Male 2. Female	
8.	Religion	1. Hindu 2. Muslim 3. Christian 4. Buddhist 5. Other (specify)	
9.	Caste	1. General 2. Reserved (SC/ST/SEBC/OBC)	

10.	Sub-caste	_____	
11.	Marital Status	1. Never married 2. Currently married 3. Divorced/separated 4. Widow	
12.	No. of years of work experience	Years _____	

(B) Perception of Women's Health Care Seeking Behaviour

Sr. No.	Questions	Answers	Code				
1.	How many women patients do you treat in a day?						
2.	What are the kinds of health problems with which women patients come to you?						
3.	Please describe the nature of your job especially in relation to women patients: (What do you do/what's your role in women patients' treatment especially in medico-legal cases/cases with injuries)						
4.	Who are the people do you find commonly accompanying women whilst she is seeking care here? 1. Husband 2. Marital family members 3. Natal family members 4. Relatives 5. Friends 6. Neighbours 7. Colleagues 8. Any other please specify						
5.	On the basis of your experiences with women patients please rate the following women's health care seeking behaviour patterns by √ appropriately.						
	Behaviour Pattern	Very Good	Good	Not Good-Not Bad	Bad	Very Bad	
5.1	Attention given by women to their health						
5.2	Regularity in visiting OPDs/Health care services						

5.3	Following instructions given by providers in terms of						
5.3.1	Diet						
5.3.2	Medicines						
5.3.3	Physio therapy						
	Behaviour Pattern	Very Good	Good	Not Good- Not Bad	Bad	Very Bad	
5.3.4	Other supplementary treatment						
5.4	Respect shown towards Doctors and other care providers						
5.5	Information shared by women for diagnosis and treatment						
5.6	Family's support in women's recovery						
5.7	Faith shown by women in the treatment provided to them						

(C) Nature of interventions

Sr.No.	Questions	Answer	Code
1.	In your work, do you come across cases of women who are survivors of domestic violence i.e. married women who have suffered/tortured/ hurt/injured by her husband or in-laws – physically, psychologically or sexually?	1. Yes 2. No - Terminate the interview	
2.	If yes, what kinds of injuries / health problems caused by domestic violence have you observed in women? 1. Bruise 2. Cuts 3. Burns 4. Punches 5. Swelling etc.	 	
3.	How many such cases did you come across in last one week?	 	

4.	How often in your work do you encounter a woman who has been physically/ psychologically harassed by her husband or in-laws?	1. Daily 2. More than one everyday 3. Weekly 4. At least once a month 5. Once in two months 6. Once in a year	
5.	Do such women share with you that they have come for treatment because they have been subjected to domestic violence?	1. Yes go to Q.7 2. Yes if probed go to Q.7 3. No	
6.	If No, how do you make out/what makes you suspect that a woman is a survivor of domestic violence/has come to you because of physical / psychological harassment at home? <hr/> <hr/> <hr/>		
7.	What do you feel when you see/meet/encounter women survivors of domestic violence?		
	1. Feel sorry for her 2. Feel angry on her husband/in-laws 3. Feel disturbed 4. Feel helpless 5. Feel like doing something for her 6. Feel like running away from the situation 7. Do not feel anything 8. Feel angry with her 9. Feel like involving the medical social workers or concerned NGO 10. Any other (please specify)	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	
8.	Have you ever tried to do something more for the survivors of domestic violence that you do not have to do as a health care provider?	1. Yes 2. No – go to Q.10	

9.	<p>If yes, please give details as to how have you tried to help such woman? What encourages you/facilitates you to respond to women survivors of violence? (Please narrate any two case details as what had happened to a woman? What were her needs? When was it? What did you do? What was the outcome? What difficulties did you have? Who supported you/helped you in your efforts? etc.)</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>																																																																							
10.	<p>If no, why could you not help? (Please give details of any two cases and reasons for not being able to help - Personal reasons/institutional reasons/client related reasons)</p> <hr/> <hr/> <hr/> <hr/> <hr/>																																																																							
11.	<p>Do you do any of the following when you know/suspect that a woman patient has been subjected to physical/psychological violence / harassment at home?</p>																																																																							
		<table border="1"> <thead> <tr> <th>Always 1</th> <th>Very often 2</th> <th>Someti me 3</th> <th>Rarely 4</th> <th>Never 5</th> </tr> </thead> <tbody> <tr> <td>11.1</td> <td>Ask her out rightly</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.2</td> <td>Ask her natal family</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.3</td> <td>Try to console the survivor</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.4</td> <td>Encourage her to do something about her situation</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.5</td> <td>Tell her marital family that they have done wrong</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.6</td> <td>Inform police about it</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.7</td> <td>Inform organizations working on the issue</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.8</td> <td>Give her more time and attention</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.9</td> <td>Involve medical social worker</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.10</td> <td>Probe about her relationship with husband/in-laws/ family members</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.11</td> <td>Talk to her in privacy</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.12</td> <td>Do not intervene</td> <td></td> <td></td> <td></td> </tr> <tr> <td>11.13</td> <td>Wait for her to take initiative</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Always 1	Very often 2	Someti me 3	Rarely 4	Never 5	11.1	Ask her out rightly				11.2	Ask her natal family				11.3	Try to console the survivor				11.4	Encourage her to do something about her situation				11.5	Tell her marital family that they have done wrong				11.6	Inform police about it				11.7	Inform organizations working on the issue				11.8	Give her more time and attention				11.9	Involve medical social worker				11.10	Probe about her relationship with husband/in-laws/ family members				11.11	Talk to her in privacy				11.12	Do not intervene				11.13	Wait for her to take initiative			
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11.14	Get angry on her						
11.15	Blame her for her situation						
11.16	Advise her to be more tolerant in life						
11.17	Just ignore cause of her problem and deal with injury / disease						
11.18	Treat her without any discrimination like any other patient						
11.19	Do not show any interest in her problem						
11.20	Keep out of it completely to avoid any future police, court hassles						
11.21	Do something else (Please specify)						

D) Barriers in addressing domestic violence

Now I will ask you a few reasons. If you think that these reasons are obstacles/come in your way to help a woman victim of physical /psychological violence at home, then please agree with those reasons. But if you feel these reasons are not obstacles for you, please disagree with them.

Sr. No.	Questions	Answers		Code
(A) Reasons related to self-role and competency (10 statements)		Agree 1	Disagree 2	
1.	It's not my job/subject.			
2.	Afraid of the husband / his family's reaction.			
3.	I must first be sure it is really a case of violence.			
4.	Nothing can be done by me in it.			
5.	I am too busy, I don't have the time.			
6.	Time spent on one patient is time taken away from my other critically ill patients.			
7.	It's a private affair, one can't intervene.			
8.	Women don't want to do anything about their situations.			
9.	If I intervene women will not like it.			
10.	I don't know what to do / how to help			
11.	Any other reasons (Please specify).			

(B) Reasons related to institutional factors				
1.	Authorities will not appreciate my interventions in such situations.			
2.	Such interventions do not fit into our purview / our organizations policy.			
3.	I have so much of workload that even if I want I can't do anything about it.			
4.	It's too much of hassles, courts, police etc. once you get involved in such cases.			
5.	There is no scope for me to do anything. I am too small in the hierarchy.			
6.	There is no privacy possible here that you can even talk to a woman.			
7.	I am specifically instructed not to intervene / do anything in such cases.			
8.	I have no authority to help woman or intervene in such situation except for the physical ailment.			
9.	By getting involved in such cases my routine work schedule would get disturbed.			
10.	Any other reasons (Please specify)			

(C) Reasons related to cultural stereotypes and own beliefs				
A.	Now, I would like to ask you questions about some other important aspects of a women's life. I know that some of these questions are very personal. However, your answers are crucial for helping to understand the condition of women in our country. Let me assure you that your answers are completely confidential and will not be told to anyone.	1. Consent obtained 2. Consent not obtained – go to Q. G-a		
1.	A woman is physically, psychologically and sexually harassed, abused and is a victim of violence when;			
1.1	she is beaten by her husband or in-laws	1. Yes	2. No	
1.2	her husband or in-laws control her mobility/ movements	1. Yes	2. No	
1.3	her husband keeps relationship with other woman.	1. Yes	2. No	
1.4	her husband or in-laws verbally abuse her or taunt her.	1. Yes	2. No	
1.5	her husband or in-laws keep her income under their control.	1. Yes	2. No	

1.6	her husband forces her for sex when she does not want it.	1. Yes	2. No	
1.7	Any other (specify) _____			
2.	Why do you think husband or in-laws physically or psychologically harass/abuse women? What do you think are its reasons?			
2.1	to show that they are elder/more powerful.	1. Yes	2. No	
2.2	Because man drinks.	1. Yes	2. No	
2.3	It is the woman's fault.	1. Yes	2. No	
2.4	To break her self-confidence.	1. Yes	2. No	
2.5	Because of poverty/lack of money at home	1. Yes	2. No	
2.6	They consider women as their property/ slave.	1. Yes	2. No	
2.7	Any other (specify) _____			
3.	What do you think a woman who has experienced domestic violence should do?			
3.1	They should talk to relatives or neighbours about the violence and ask for their help.	1. Yes	2. No	
3.2	They should get help from any social organization.	1. Yes	2. No	
3.3	They should do what their in-laws or husband say.	1. Yes	2. No	
3.4	They should endure the violence.	1. Yes	2. No	
3.5	They should become economically independent	1. Yes	2. No	
3.6	They should face their husband or in-laws bravely.	1. Yes	2. No	
3.7	Any other (specify) _____			

(E) Experiences of Domestic Violence- Nature

Sr. No.	Questions	Answers	Code
1.	Do not continue the following until effective privacy is ensured.	1. Privacy obtained 2. Privacy not possible	
2.	(Read the following to all the respondents) Now, I would like to ask you questions about some other important aspects of a women's life. I know that some of these questions are very personal. However, your answers are crucial for helping to understand the condition of women in our country. Let me assure you that I will maintain full confidentiality and no information will be shared in any way that your identity get disclosed.	1. Permission given 2. Permission not given	

If respondent is married male- go to (Ea)

If respondent is married female – go to (Eb)

If the respondent is not married – go to section (F)

(Ea)

Sr. No.	Questions	Answers					Code
		Very good 1	Good 2	Not good not bad 3	Bad 4	Very bad 5	
1	How is your relationship with your wife?						
2.	Now I am going to ask you about some situations which some men do with women. Please tell me if these apply to your relationship with your wife.						
		Wife					
			Frequently 1	Some- times 2	Never 3		
3.1	verbally abused her?						
3.2	fought with her?						
3.3	taunted her?						
3.4	criticized her skills/ looks?						
3.5	limited her contact with her parents and family?						
3.6	asked her to stop talking with her friends/relatives?						
3.7	ignored her?						
3.8	scolded/accused her for some reasons?						
3.9	doubted her?						
4.	Have you done the following to your? If you have, how many times in the last 12 months?						
4.1	pushed or shaken her, or thrown something at her?	1. Yes					
	4.1.1 How many times in the last 12 months	_____ times					
		2. No					
4.2	slapped her or twisted her arm or beaten her?	1. Yes					
	4.2.2 How many times in the last 12 months	_____ times					
		2. No					
4.3	punched her with fist or with something that would hurt her?	1. Yes					
	4.3.3 How many times in the last 12 months	_____ times					
		2. No					

4.4	kicked her or dragged her?	1. Yes	
	4.4.4 How many times in the last 12 months	times	
		2. No	
4.5	tried to strangle her or burn her?	1. Yes	
	4.5.5 How many times in the last 12 months	times	
		2. No	
4.6	pulled her by hair or banged her head?	1. Yes	
	4.6.6 How many times in the last 12 months	times	
		2. No	
4.7	threatened her with a knife or other type of weapon?	1. Yes	
	4.7.7 How many times in the last 12 months	times	
		2. No	
4.8	attacked her with any object?	1. Yes	
	4.8.8 How many times in the last 12 months	times	
		2. No	
4.9	physically forced her to have sexual intercourse when she did not want?	1. Yes	
	4.9.9 How many times in the last 12 months	times	
		2. No	

(Eb) Ask the followings questions only to female married respondents

Sr. No.	Questions	Answers					Code
		Very good 1	Good 2	Not good not bad 3	Bad 4	Very bad 5	
1.	How is your relationship with your husband?						
2.	How is your relationship with your in-laws?						
3.	Now I am going to ask you about some situations which some men do with women. Please tell me if these apply to your relationship with your husband or your in-laws.						

		Husband			
		Frequently 1	Some-times 2	Never 3	
3.1	verbally abused you?				
3.2	fought with you?				
3.3	taunted you?				
3.4	criticized your skills/appearance?				
3.5	limit your contact with your parents and family?				
3.6	not allowed to meet/talk to friends/relatives?				
3.7	ignored you?				
3.8	doubted you?				
4.	Have your husband/in-laws done the following to you? If they have, how many times in the last 12 months?				
			Husband		
4.1	pushed you, shaken you or thrown something at you?		1. Yes		
	4.1.1 How many times in the last 12 months		times		
			2. No		
4.2	slapped you or twisted your arm or beaten you?		1. Yes		
	4.2.1 How many times in the last 12 months		times		
			2. No		
4.3	punched you with fist or with something that could hurt you?		1. Yes		
	4.3.1 How many times in the last 12 months		times		
			2. No		
4.4	kicked you or dragged you?		1. Yes		
	4.4.1 How many times in the last 12 months		times		
			2. No		
4.5	tried to strangle you or burn you?		1. Yes		
	4.5.1 How many times in the last 12 months		times		
			2. No		
4.6	pulled you by hair or banged your head?		1. Yes		
	4.6.1 How many times in the last 12 months		times		
			2. No		
4.7	threaten you with a knife Or other type of weapon?		1. Yes		
	4.7.1 How many times in the last 12 months		times		
			2. No		
4.8	attacked you with any object?		1. Yes		
	4.8.1 How many times in the last 12 months		times		
			2. No		
4.9	physically forced you to have sexual intercourse when you did not want?		1. Yes		
	4.9.1 How many times in the last 12 months		times		
			2. No		

4.10	Refused to have sex when you desired?	1. Yes	
	4.10.1 How many times in the last 12 months	times	
		2. No	
5.	If you have been pregnant, has anyone beaten you, kicked you, or misbehaved with you?	1. Yes 2. No – go to Q.F-1 3. not pregnant – go to Q.F-1	
6.	If yes, who did it? Please give the details		

(F) Needs

1.	If you have to help a woman who has been physically/ psychologically harassed at home, or is facing violence at home, how prepared do you feel?	Quite prepared	Fairly prepared	Rather unprepared	Totally unprepared	
		1	2	3	4	
1.1	To identify/make out survivor of domestic violence from amongst general users.					
1.2	To face a woman who has been a survivor of Domestic violence					
1.3	To face a family / husband who are probably responsible for woman's situation.					
1.4	To begin to talk about it with woman.					
1.5	To listen to a woman patiently and attentively.					
1.6	To counsel woman to extend your sympathy and concern to woman					
1.7	To provide support and care					
1.8	To provide her with information of her rights and legal remedies available to her.					
1.9	To refer cases of domestic violence to appropriate authorities/organizations					
1.10	To advise her of any ways / means to handle such situations in future.					

2.	What do you think you would need to reach out to woman survivors of domestic violence in terms of;	
2.1	Knowledge / information – _____ _____	
2.2	Skills and training – _____ _____	
2.3	Service support – _____ _____	
2.4	Work environment – _____ _____	
3.	What should be done so that above needs can be met? _____ _____	
4.	Anything else you would like to tell me related to the subject? _____ _____	

I thank you very much for giving me your valuable time and information based on your experiences. I will always remain highly obliged to you for your cooperation in my PhD study. I wish you good luck and hope that you will be able to help women victims of violence approaching you and provide them with support in their struggle of survival.

Thank you.

Bhavna Mehta