

P R E F A C E

Public enterprises in India constitute a major national capability in terms of their state of operations, coverage of national economy technological capabilities and stock of human capital. Among state owned enterprises the State Road Transport Undertakings are important in their contribution. Various studies are available on the performance of State Road Transport Corporations. These studies examine performance of State Road Transport Corporations considering alternative test of appraising performance separately and therefore these studies do not provide the true picture of the overall performance of State Road Transport Corporation. Moreover the study at the micro level i.e. study of the relative performance of various divisions of a corporation is lacking. Not only that but the relative position of a given SRTC is not examined with respect to other SRTCS in India. A combined study of all these aspects with respect to GSRTC is a desideratum. To remove the long felt need, the present study provides a multitude of different parameters to appraise the performance of GSRTC over a period of time.

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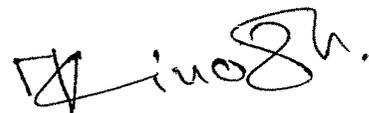
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