

ACKNOWLEDGEMENTS

Research is an activity that leads us to finding new facts, information, assisting us in verifying the available knowledge and in making us question things that are difficult to understand as per existing data. It is a subconscious activity that we are involved in at all times whether it is purchase of daily use articles, a car, an electronic good or using any Government service. I would like to thank everyone who has contributed to helping me reach this incredible achievement.

Firstly, I would like to express my sincere gratitude to my Research Guide/ Research Supervisor, Mentor, and Teacher Professor Parimal H. Vyas, without whose support and encouragement, this journey might have never been possible. There are no enough words that can complement all your moral support, continual efforts, personal interest, words of wisdom & encouragement, passion, unflinching courage & conviction, invaluable constructive criticism aimed for improvement which have been the vigorously instrumental driving sources to the conduct and completion of this research study. I cannot forget his hard times, when despite of his hectic schedule as a Vice-Chancellor, of the 'The Maharaja Sayajirao University of Baroda, Vadodara', he has continually reviewed progress of my Ph.D. research work and has offered his valuable suggestions and made various kind of corrections. I would be able to only say a proper thanks to him through my future research output through publication work based on the Ph.D. Thesis.

I would also like to extend my thankfulness to Dean, Faculty of Management Studies, and other faculties of the Faculty of Management Studies of the M. S. University of Baroda. I also express my heartfelt gratitude to Dr. Madhusudan N Pandya, Dr. Parag Shukla and Ms (Dr) Parinda V Doshi of Department of Commerce and Business Management for their words of wisdom and parental approach as well as valuable input and feedback on my research work, which only has enabled me to understand and solve diverse problems that were encountered by me throughout the conduct of the research study and submission of the Ph.D. Thesis.

I also express herewith convey my trustful thanks to Non-Teaching Staff of the Faculty of Management Studies, staff of Smt. Hansa Mehta Library and staff also of the Examinations Section of the university for their support and co-operation in successful conduct and submission of this research study.

I also express deep sense of gratitude to each of the e-Governance user respondents that is for giving their valuable inputs, patience & time.

I would also like to share my deepest thanks to my mother for always believing in me and encouraging me to follow my dreams. She has been the support system who have helped in whatever way they could during this challenging period.

And, finally to my life partner, my wife Sheili, who has been by my side throughout conduct of this Ph.D. research work living every single minute of it, and without whom, I would not have had the courage to embark on this journey in the first place. And, to my daughter Vanshika for assisting me throughout and making it possible for me to complete my thesis to the university.

Place: Vadodara
Date: 29, January, 2023

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