BIBLIOGRAPHY

- Abelson, R. (2001). A survey of Wall St. finds women disheartened' New York Times C.1.
- Acharya, G. and Siddiq, A. (2016). Women's Empowerment in Hospitality Industry: A study with reference to D.K. District of Karnataka.
- Alelaimat, A. B. (2012). The Effect of Educational Modules Strategy on the Direct and Postponed Study's Achievement of Seventh Primary Grade Students in Science, in Comparison with the Conventional Approach. Higher Education Studies. 1925-4741: 2(2). doi:10.5539/hes.v2n2p40.
- Andrews, S. (2008). Textbook of Hotel Housekeeping Management and Operations. The McGraw-Hill Companies, New Delhi. pp-11.
- Babin, B. J. and Boles, J. S. (1998). The relationship between career and job opportunities. Journal of Marketing, 62(2), 77-91.
- Baum, T. (2004). International perspectives on women and work in hotels, catering and tourism.
- Bazazo, I., Nasseef, M.A., Al-Zawaideh, A., Al-Zawaideh, A. and Al-Dhomaidat, M. (2017). The Impact of the Attitudes towards Ecotourism Benefits on Destination Loyalty. Journal of Management and Strategy. 1923-3965. 8(3):67. DOI: 10.5430/jms.v8n3p67.
- Brown, D. and Brooks, L. (1990). Introduction to career development. In D. Brown and L. Brooks(Eds), Career choice and development: Applying contemporary theories to practice (2nd ed., pp.1-12). San Francisco: Jossey Bass.
- Brown, K. Ridge, S. (2002). 'Moving into management: gender segregation and its effect on managerial attainment' Women in Management Review 17 (7/8) 318–327. http://dx.doi.org/10.1108/09649420210445776.
- Brownell, J. (1993). Women in hospitality management: General managers'
 perceptions of factors related to career development. International journal of
 hospitality management, 13 (2), 101-117.

- Cichy, R.F. and Hickey, P.J. (2017). Managing Service in Food and Beverage Operations (Fifth Edition). American Hotel and Lodging Educational Institute, U.S.A. pp-23-24.
- Cleveland, J. N., and O'Neil, J. W. (2007). Work and family issues in the hospitality industry: perspectives of entrants, managers, and spouses. Journal of Hospitality & Tourism Research, 31(3).
- Cukier, J., Norris, J. and Wall, G. (1996). "The involvement of women in the tourism industry of Bali, Indonesia," Journal of Development Studies, Taylor & Francis Journals, vol. 33(2), pages 248-270.
- Devi, T. R. (2017). Gender Equality: Women Empowerment. Global Journal For Research Analysis (GJRA). Special Issue. 2277 – 8160, 6(9), pp. 141-143).
- Dupont, M. K. (2011). Business Etiquette and Professionalism. 3rd ed. New Delhi: Viva Books Private Limited.
- Education. Webster's New World Dictionary. (1962). https://www.merriam-webster.com/dictionary/education.
- Gretzel, U. and Bowser, G. (2013). Real Stories About Real Women: Communicating Role Models for Female Tourism Students. Journal of Teaching in Travel & Tourism 13(2):170-183. DOI: 10.1080/15313220.2013.786466
- Hospitality. Merriam-Webster Dictionary. Retrieved from: https://www.merriam-webster.com/dictionary/hospitality.
- Hospitality. Oxford Learner's Dictionaries. Retrieved from: https://www.oxfordlearnersdictionaries.com/definition/english/hospitality#:~:tex t=hospitality-,noun,and%20generous%20behaviour%20towards%20guests.
- Housekeeping. The Collins English Dictionary. https://www.collinsdictionary.com/dictionary/english/housekeeping#:~:text=nou n-,1.,the%20management%20of%20household%20affairs.
- Jayswal, D.K. and Jaiswal, M. (2015). Women's participation and Tourism industry: An overview. Research Journal of Humanities and Social Sciences. 6(4):269. pp: 269-273. DOI: 10.5958/2321-5828.2015.00035.2.
- Joseph, S.T. and Brako, P. (2017). An Exploratory Research into the Hotel Industry as a Vibrant Contributor to India's Economic Reforms. Conference: National Seminar on "Need for Inclusive Reforms: Varying Perspectives.

- Kannan (2005). Hotel Industry in India. Deep and Deep Publications. https://books.google.co.in/books/about/Hotel_Industry_In_India.html?id=uErxOdUVbVAC&redir_esc=y.
- Karmarkar, A. (2015). A Study on Career Shift of Women from Hotels to Other Fields. Atithya: A Journal of Hospitality. Volume 1 Issue 1
- Kasavana, M.L. (2013). Managing front office operations, American Hotel & Lodging Association. pp 3-4.
- Kattara, H. (2005). Career challenges for female managers in Egyptian hotels. International Journal of Contemporary Hospitality Management, 17 (3), 238-251.
- Khan, A., Majeed, S. and Sayeed, R. (2020). Women Education in India and Economic Development Linkages: A Conceptual Study. International Journal of Engineering and Management Research 10(3):77-81. DOI: 10.31033/ijemr.10.3.12.
- Kothari, C. R. (2014). Research Methodology. Methods and Techniques (3rd ed.). New Delhi: New Age International (P) Limited.
- Kothari, C. R. and Garg, G. (2019). Research Methodologies- Methods and Techniques (4th ed.). New Delhi: New Age International (P) Limited. p(7).
- Kumar, P., Patel, S.K., Debbarma, S. and Saggurti, N. (2023). Determinants of School dropouts among adolescents: Evidence from a longitudinal study in India. PLOS ONE | https://doi.org/10.1371/journal.pone.0282468.
- Kumara, Y A D R R (2018). Career development of women in the hotel industry: An Overview is a study of Women in the hotel industry. Journal of Applied and Natural Science Career Development of Women in the Hotel Industry: An Overview.
- Linehan, M. and Scullion, H. (2001). Challenges for female international managers: Evidence from Europe. Journal of Managerial Psychology 16(3):215-228. DOI: 10.1108/02683940110385767
- Muqbil, I. (2011). Female hotel staff face high stress and low job satisfaction.
 Research article.
- Naseem, A., Shaikh, S. E., & Malik, K. P. (2011). Impact of employee satisfaction on success of organization: Relation between customer experience

- and employee satisfaction. International Journal of Multidisciplinary Sciences and Engineering, 2(5). [ISSN: 2045-7057]
- Nischithaa, P., and Rao, M. N. (2014). The Importance of Training and Development. *International Journal of Business and Administration Research* Review,, 1(5), 50-56.
- Purcell, K. (1996). The relationship between career and job opportunities: women's employment in the hospitality industry as a microcosm of women's employment. Women in Management Review, 11(5).
- Pant, Y. (2020) Women's Role in Hospitality Industry: A Study through Analytical Framework. International Journal of Advanced Research in Commerce, Management & Social Science (IJARCMSS) 394 ISSN: 2581-7930, Volume 03, No. 03, July - September, 2020, pp 394-400.
- Prabhakar, S. and Nimesh, A. (2022). Skill development programmes for women in India: current status and future perspectives. World Journal of Advanced Engineering Technology and Sciences, 2022, 07(01), 128–136. DOI: https://doi.org/10.30574/wjaets.2022.7.1.0105.
- Ramchurjee, N. and Paktin, W. (2011). "Tourism" a Vehicle for Women's Empowerment: Prospect and Challenges.
- Rindfleish, J. Sheridan, A. (2003). 'No change from within: senior women managers' response to gendered organizational structures' Women in Management Review 18 (5/6) 299.
- Sahoo, S. (2016). Girls' Education in India: Status and Challenges. International Journal of Research in Economics and Social Sciences (IJRESS). 2249-7382: 6(7), pp. 130-141.
- Shettar, R. M. (2015). A Study on Issues and Challenges of Women Empowerment in India. 17, 13–19. https://doi.org/10.9790/487X-17411319.
- Singh, D. and Amandeep (2017). "Motives for selecting Housekeeping Department as a career-a study of selected hotels of North India. *International Journal of Research-Granthaalayah*. 2350-0530. 5(7): 309–14.
- Sony, K.C. (2012). Roles and Challenges of Women in Tourism Sector of Western Nepal: A Micro- Ethnographic Study. Nepal Tourism and Development Review, 2(1), 32–59. https://doi.org/10.3126/ntdr.v2i1.7379

- Srinibas, S. (2015). Introduction & Growth of Hotel Industry in India. hotel management http://sasmitasrinibas.blogspot.com/.
- Tam, B.T., Quyen, M. and Quang, N.H.T. (2020). Women's Career Advancement in the Hospitality Industry in the Central Region, Vietnam. Asia-Pacific Journal of Innovation in Hospitality and Tourism (APJIHT) 11(1):101-120.
- Teng, C.C. (2013). Developing and evaluating a hospitality skill module for enhancing performance of undergraduate hospitality students. The Journal of Hospitality Leisure Sport and Tourism 13(1):78–86. DOI: 10.1016/j.jhlste.2013.07.003
- Vigil, J. (2002). Women in corporate America: does the glass ceiling still exist?' Diversity Career Opportunities and Insights 4 (2) 18.

WEBLIOGRAPHY

- 1. Girl' education UNICEF. Retrieved from: https://www.unicef.org/education/girls-education on 20-04-2023.
- 2. Top 10 Government Girl Child Schemes in India. Retrieved from: https://groww.in/p/savings-schemes/top-10-government-girl-child-schemes-in-india on 22-04-2023.
- 3. Women Education and Employment Opportunities. Retrieved from: https://www.lawctopus.com/academike/women-education-employment-opportunities/ on 15-05-2021.
- 4. Finishing school. Retrieved from: https://kcg.gujarat.gov.in/finishing-school.
- 5. Female education. Retrieved from: https://en.wikipedia.org/wiki/Female_education#cite_note-5 on 25-04-2021.
- 6. Census (1991). Retrieved from: https://www.census2011.co.in/literacy.php on 10-02-2021).
- 7. International Labor Organization report. Retrieved from: https://theirworld.org/explainers/girls-education on 22.01.2021.
- 8. The Main Departments in a Hotel or Resort. https://setupmyhotel.com/train-my-hotel-staff/securityandloss/765-departments-that-make-a-hotel.html.
- 9. Food and Beverage department –Types, Aim, Importance & Responsibilities of Staff. https://everythingabouthospitality.in/food-and-beverage-service-in-hotel/.
- 10. Engineering department. https://hospitalitystudy.wordpress.com/2013/09/08/engineering-department-2/
- 11. Front Office Management Quick Guide. https://www.tutorialspoint.com/front_office_management/front_office_management_quick_guide.htm
- 12. Telephone Etiquettes. https://www.com/career-advice/career-development/phone-etiquette.
- 13. The Guest Cycle in the hotel with Four Stages and Diagram. https://setupmyhotel.com/train-my-hotel-staff/front-office-training/131-the-guest-cycle-in-hotel.html.

- 14. Guest Cycle & Reservations. https://sschm.com/wp-content/uploads/2022/05/FO-Sem-II-Unit-2_compressed.pdf.
- 15. Payment Processing in the Hotel industry. https://qloapps.com/modes-of-payment-in-hotel/.
- 16. Housekeeping in Hotel. https://bngkolkata.com/housekeeping-in-hotel/.
- 17. Housekeeping Department Hierarchy in small, medium, large and chain hotels. https://hmhub.in/hierarchy-in-small-medium-large-and-chain-hotels/.
- 18. Dolphy Housekeeping Service Cleaning Trolley with Wheel for Hotel, Laundry, Holiday Resorts Brown. https://www.amazon.in/Housekeeping-Service-Cleaning-Trolley-Laundry/dp/B09TTFB1W2.
- 19. Housekeeping Chemicals. http://www.psfoodsolutions.com/Housekeeping-Chemicals-TASKI-R-Series.html.
- 20. Register & files in Hotel. https://bngkolkata.com/files-and-register/
- 21. The Art of Hotel Laundry Management. https://hpgconsulting.com/commercial-kitchen/hotel-laundry-management/
- 22. Food and Beverage Service. https://uou.ac.in/sites/default/files/slm/HM-201.pdf.
- 23. What are the Various Departments in a Hotel? https://www.hotelierlifestyle.com/2020/11/what-are-various-departments-in-hotel.html.
- 24. Types of Menu. https://www.brainkart.com/article/Types-of-Menu_35173/
- 25. 5 Classic Table Settings Every Host Should Know. https://whatsfordinner.com/kitchen-tips/classic-table-settings/.
- 26. How to Setup Restaurant Table Glassware and Tabletop Items? https://setupmyhotel.com/train-my-hotel-staff/how-to-define-sop-in-hotels/f-and-b-service-sop/613-how-to-take-beverage-order.html#:~:text=Take%20the%20order%3A&text=Always%20speak%20clearly%20at%20all,Follow%20a%20clockwise%20direction.
- 27. SOP Guest Billing and checks settlement in Restaurants. https://setupmyhotel.com/train-my-hotel-staff/how-to-define-sop-in-hotels/f-and-b-service-sop/222-billing-settlement.html