BIBLIOGRAPHY

BIBLIOGRAPHY:

1.0: Books, Journals, Thesis and Dissertations:

• Abdalelah, Saifuddin, Saaty., Zaid Ahmad, Ansari (2014). Patient's Satisfaction from the Infrastructure Facilities of the Government Hospitals in Saudi Arabia. MAGNT Research Report (ISSN. 1444-8939) Vol.2 (6) PP: 531-539

• Acharya, L. B., & Cleland, J. (2000). Maternal and child health services in rural Nepal: does access or quality matter more? *Health policy and planning*, *15* (2), 223-229.

• Achudume, A. C., & Olawale, J. T. (2007). Microbial pathogens of public health significance in waste dumps and common sites. *Journal of Environmental Biology*, 28(1), 151.

• Agarwal, S. (2011). The State of urban health in India; comparing the poorest quartile to the rest of the urban population in selected states and cities. *Environment and Urbanization*, 23(1), 13-28.

• Ager, A., & Pepper, K. (2005). Patterns of health service utilization and perceptions of needs and services in rural Orissa. *Health Policy and Planning*, 20(3), 176-184.

• Ahmad, S. (2014). Total quality management through five" S" in health care organizations. *Management*, 3(1) 232-234.

• Ahmad, Siraj and Maqbool, Adeel, Use of TQM in Primary Health Care (November 2, 2013). Available at

SSRN: https://ssrn.com/abstract=2349077 or http://dx.doi.org/10.2139/ssrn.2349077

• Aiura, H. (2019). Effect of Cross-Border Health Care On Quality and Progressivity of Financing. *Review of Urban & Regional Development Studies*, 31(1-2), 29-43.

• Ajzen, I. (1985). From Intentions to Actions: A Theory of Planned Behaviour. Action Control. Springer Berlin Heidelberg, PP. 11-39.

• Akintola, O. (2015). Public works programme and primary health care in South Africa: Creating jobs for health systems strengthening? *Development Southern Africa*, 32(5), 623-638.

• Aktas, A., Cebi, S., & Temiz, I. (2015). A new evaluation model for service quality of health care systems based on AHP and information axiom. *Journal of Intelligent & Fuzzy Systems*, 28(3), 1009-1021.

• Al-Ahmadi, H., & Roland, M. (2005). Quality of primary health care in Saudi Arabia: a comprehensive review. *International Journal for Quality in Health Care*, 17(4), 331-346.

• Amrith, S. S. (2009). Health in India since Independence (BWPI Working Paper No. 79). *Brooks World Poverty Institute, University of Manchester.*

• Andaleeb, S. S., Siddiqui, N., & Khandakar, S. (2007). Patient satisfaction with health services in Bangladesh. *Health policy and planning*, 22(4), 263-273.

• Andersen, R. (1978). Health status indices and access to medical care. *American Journal of Public Health*, 68(5), 458-463.

• Angelo S. DeNisi and Ricky W. Griffin. (2001). Human Resource Management, Houghton 251.

• Anitha, C. V., & Thimmaiah, N. (2013). Satisfaction from primary health care services: a comparative study of two taluks in Mysore district. *PARIPEX: Indian Journal of Research*, 2(12), 45-49.

• Anupam, Mitra., Shivangi, Shukla (2019). An Empirical Study On Availability of Rural Health Care Services in Zarol Village as Per The Indian Public Health Standards. Independent Journal of Management & Production (IJM&P), 10 (1), 216-233. DOI: 10.14807/ijmp. v10i1.817.

• Anwar, I., Kalim, N., & Koblinsky, M. (2009). Quality of obstetric care in public-sector facilities and constraints to implementing emergency obstetric care services: evidence from high-and low-performing districts of Bangladesh. *Journal of health, population, and nutrition*, 27(2), 139.

• Ardey, R., & Ardey, R. (2015). Patient Perceptions and Expectations from Primary Healthcare Providers in India. *Journal of family medicine and primary care*, 4(1), 53–63. https://doi.org/10.4103/2249-4863.152254.

• Ate, B. (2010). Death Rate, Infant Mortality Rate, and Total Fertility Rate: India and States. *National Commission on Population, Govt. of India*.

• AuditiPramanik (2016). Patient's Perception of Service Quality of Health Care Services in India: A Comparative Study on Urban and Rural Hospitals. Journal of Health Management, 18(2) 205–217. © 2016 Indian Institute of Health Management Research, SAGE Publications, sage pub. Nav, DOI: 10.1177/0972063416637695. In/home.

• Banerjee, A., Deaton, A., & Duflo, E. (2004). Health care delivery in rural Rajasthan. *Economic and Political Weekly*, 944-949.

• Bangdiwala, S. I., Tucker, J. D., Zodpey, S., Griffiths, S. M., Li, L. M., Reddy, K. S., ... & Tang, J. L. (2011). Public health education in India and China: history, opportunities, and challenges. *Public Health Reviews*, 33(1), 204-224.

• Baru, R. V., & Nundy, M. (2008). The blurring of boundaries: public-private partnerships in health services in India. *Economic and Political Weekly*, 62-71.

• Beena Joice, M (2013). A Study on Workforce Challenge in Healthcare Industry: An Imperative Factor. *Indian Journal of Applied Research*, 3(12) 354-356.

• Benson, E. (2002). Different shades of perception: A new study shows how learning-and possible language–can influence colour perception. *APA Monitor*, *33*(11), 28-34.

• Bhate-Deosthali, P., Ravindran, T. S., & Vindhya, U. (2012). Addressing domestic violence within healthcare settings: The Dilaasa model. *Economic and Political Weekly*, 66-75.

• Bhuputra Panda, et al (2012). Public Health Nutrition Programmes in Odisha: A Conceptual Approach to Assessment of Intervention. *Global Research Analysis, Vol. 1*. No. 4, P.67-69.

• Bodvala, R. (2002). ICT applications in the public healthcare system in India: A review. *ASCI Journal of Management*, 31(1), 56-66.

• Bond, R., & Smith, P. B. (1996). Culture and conformity: A meta-analysis of studies using Asch's (1952b, 1956) line judgment task. *Psychological Bulletin*, *119*(1), 111-121.

• Brant-Zawadzki, M. N., Cox, J. L., & Brooks, A. (2016). Health care transformation: from service lines to programs. *Physician leadership journal*, 3(1), 34-43.

• Buckingham, M.A R.C.U. S & Coffman, C. U. R. T. (1999). First Break All the Rules Simon & Schuster. *New York*. 76-78.

• Burney, N. A., Alenezi, M., Al-Musallam, N., & Al-Khayat, A. (2016). The demand for medical care services: evidence from Kuwait based on households' out-of-pocket expenses. *Applied Economics*, 48(28), 2636-2650.

• Campion, M. A., Cheraskin, L., & Stevens, M. J. (1994). Career-related antecedents and outcomes of job rotation. *Academy of management journal*, *37*(6), 1518-1542.

• Carroll, J. M., & Russell, J. A. (1996). Do facial expressions signal specific emotions? Judging emotion from the face in context. *Journal of personality and social psychology*, 70(2), 205.

• Choudhury, Birinchi (2012). Health Seeking Behavior and Health-Related Resources in Amolapaam Village of Sonitpur District, Assam: A Participatory Research Approach. PARIPEX: *Indian Journal of Research*, 10(1), 155-156.

• Chowdhury, M. E., Ahmed, A., Kalim, N., & Koblinsky, M. (2009). Causes of maternal mortality decline in Matlab, Bangladesh. *Journal of health, population, and nutrition*, 27(2), 108-123.

• Cinaroglu, S., & Baser, O. (2018). Understanding the relationship between effectiveness and outcome indicators to improve quality in healthcare. *Total Quality Management & Business Excellence*, 29(11-12), 1294-1311.

• Coombs, D. (2018). Primary Health Networks' impact on Aboriginal Community Controlled Health Services. *Australian Journal of Public Administration*, 77(S1), S37-S46.

• Cueto, M. (2004). The origins of primary health care and selective primary health care. *American journal of public health*, 94(11), 1864-1874.

• Dar, K. (2015). Utilization of the services of the Primary Health Centers in India–an empirical study. *Journal of Health, Medicine and Nursing*, 16, 56-59.

• De Trinidad Young, Maria-Elena; Wallace, Steven P (2019). Toward Evidence-Based Policies and Programs That Promote Immigrant Well-Being *American Journal of Public Health*, 109 (9), 1171-1176.

• Devika, J., & Rajasree, A. K. (2008). Health, Democracy and Sickle-cell Anaemia in Kerala. *Economic and Political Weekly*, 25-29.

• Di Gang, P. M. (2010). The Co-Creation of Value: Exploring Engagement Behaviourism User-Generated Content Websites. The Florida State University.

• Dilip, T. R. (2002). Utilization of Reproductive and Child Health Care Services: Some Observations from Kerala. *Journal of Health Management*, 4(1), 19-30.

• Doke, P. P., Kulkarni, A. P., Lokare, P. O., Tambe, M., Shinde, R. R., & Khamgaonkar, M. B. (2014). Community-based monitoring under national rural health mission in Maharashtra: Status at primary health centers. *Indian journal of public health*, 58(1), 65-69.

• Dorsey ER, Topol EJ. Telemedicine 2020 and the next decade. 2020 Available from: https://doi.org/10.1016/S0140-6736(20)30424-4, Retrieved on 20-04-2021.

• Dowell, M. A. (2019). Federally qualified health center and rural health center telemedicine compliance and legal issues. *Journal of Health Care Compliance*, 21(2), 5-18.

• Drugs and Cosmetics Act 2008, Ministry of Health and Family Welfare, December 5, 2008, http://www.cdsco.nic.in/writereaddata/D&C_ACT_AMENDMENT_2008_file.pdf Retrieved on 27/03/2020.

• Duggal, R. (2012). Challenges in Financing Healthcare. Economic & Political Weekly, 47(35), 23.

• Dunlop C, Howe A, Li D, Allen LN. (2020) The coronavirus outbreak: the central role of primary care in emergency preparedness and response. Available from: https://doi.org/10.3399/bjgpopen20X101041, Retrieved on 20-04-2021.

• Ellison, S., & White, E. (2000). Sensory" marketers say the way to reach shoppers is the nose. *Wall Street Journal*, 24(1) 1-7.

• F. Ram, B. Paswan., L. Ladu, Singh (2005). India Facility Survey (Under Reproductive and Child Health Project), International Institute for Population Sciences (Deemed University), Govandi Station Road, Deonar, Mumbai, Retrieved from http://rchiips.org/pdf/rch2/National_Facility_Report_RCH-II.pdf on 05/10/2021.

• Fakultätfür Geowissenschaften (2006). Community Participation and Primary Health Care in India. Dissertation, Retrieved from https://d-nb.info/984782281/34, on 05/10/2021.

• Falahee, M., Simons, G., Raza, K., & Stack, R. J. (2018). Healthcare professionals' perceptions of risk in the context of genetic testing for the prediction of chronic disease: a qualitative meta-synthesis. *Journal of Risk Research*, 21(2), 129-166.

• Fishbein M. & Ajzen I. (1975). Belief, Attitude, Intention and Behaviour: An Introduction to Theory and Research, Addison-Wesley, Reading, MA

• Foley, S. M. (2018). Service Design for Delivery of User-Centered Products and Services in Healthcare. *Journal of Commercial Biotechnology*, 24(1). 69-77.

• Framework for Implementation, National Urban Health Mission, May 2013, Retrieved on 25/03/2020 from http://nrhm.gov.in/images/pdf/NUHM/Implementation_Framework_NUHM.pdf.

• Frost, P. J. (1985). Special issue on organizational symbolism. *Journal of Management*, Vol. 11 (2) 5-9.

• Galvez, M., Collins, G., Amler, R. W., Dozor, A., Kaplan-Liss, E., Forman, J., ... & Landrigan, P. J. (2019). Building New York State Centers of Excellence in Children's Environmental Health: A Replicable Model in a Time of Uncertainty. *American journal of public health*, 109(1), 108-112.

• Gautham, M., Binnendijk, E., Koren, R., & Dror, D. M. (2011). 'First, we go to the small doctor': the first contact for curative health care sought by rural communities in Andhra Pradesh & Orissa, India. *The Indian journal of medical research*, 134(5), 627-638.

• Gupta, M. D., Desikachari, B. R., Shukla, R., Somanathan, T. V., Padmanaban, P., & Datta, K. K. (2010). How might India's public health systems be strengthened? Lessons from Tamil Nadu. *Economic and Political Weekly*, 46-60.

• Haines, A., & Cassels, A. (2004). Can the millennium development goals be attained? *BMJ*, *329*(7462), 394-397.

• Harriott, E. M., Williams, T. V., & Peterson, M. R. (2006). Childbearing in U.S. military hospitals: dimensions of care affecting women's perceptions of quality and satisfaction. Birth. 32 (1): 4-10.

• Harris, A., Zhou, Y., Liao, H., Barclay, L., Zeng, W., & Gao, Y. (2010). Challenges to maternal health care utilization among ethnic minority women in a resource-poor region of Sichuan Province, China. *Health Policy and Planning*, 25(4), 311-318.

• Hone T, Rasella D, Barreto ML, Majeed A, Millett C. (2017) Association between the expansion of primary healthcare and racial inequalities in mortality amenable to primary care in Brazil: a national longitudinal analysis. Available from: https://doi.org/10.1371/journal.pmed.1002306, Retrieved on 27-04-2021.

• Horodnic, A. V., Apetrei, A., Luca, F. A., & Ciobanu, C. I. (2018). Rating healthcare services: consumer satisfaction vs. health system performance. *The Service Industries Journal*, 38(13-14), 974-994.

• Hospital beds (per 1,00 people), Work Bank Database, last accessed on January 31, 2020, Retrieved on 25/01/2020 from https://data.worldbank.org/indicator/SH.MED.BEDS.ZS.

 Household Health Expenditures in India (2013-14), December 2016, Ministry of Health and Family Welfare, Retrieved on 26/03/2020

from http://www.mohfw.nic.in/sites/default/files/38300411751489562625.pdf

• Huebner, C. E., Tyll, L., Luallen, J., Johnston, B. D., & Thompson, R. S. (2001). Prepare a program of enhanced prenatal services within health-maintenance organization settings. *Health education research*, *16*(1), 71-80.

• Huebner, C. E., Tyll, L., Luallen, J., Johnston, B. D., & Thompson, R. S. (2001). PrePare: a program of enhanced prenatal services within health-maintenance organization settings. *Health education research*, 16(1), 71-80.

• Hundt, G. L., Alzaroo, S., Hasna, F., & Alsmeiran, M. (2012). The provision of accessible, acceptable health care in rural remote areas and the right to health: Bedouin in the North East region of Jordan. *Social science & medicine*, 74(1), 36-43.

• Husain, Z. (2011). The health of the national rural health mission. *Economic and Political Weekly*, 53-60.

• Iyengar, S. D., Iyengar, K., Suhalka, V., & Agarwal, K. (2009). Comparison of domiciliary and institutional delivery-care practices in rural Rajasthan, India. *Journal of health, population, and nutrition*, 27(2), 303.

• Jackson, L. A., Sullivan, L. A., & Hodge, C. N. (1993). Stereotype effects of attributions, predictions, and evaluations: No two social judgments are quite alike. *Journal of personality and social psychology*, 65(1), 69-78.

• Janice M, Beyer, Prithviraj Chattopadhyay, Elizabeth George, William H. Glick, at Ogilvie and dulce Pugliese (1997). The Selective Perception of Managers Revisited. *Academy of Management Journal*, 40 (3), 716-737.

• Jayasinghe, U. W., Proudfoot, J., Holton, C., Davies, G. P., Amoroso, C., Bubner, T., ... & Harris, M. F. (2008). Chronically ill Australians' satisfaction with accessibility and patient-centredness. *International Journal for Quality in Health Care*, 20(2), 105-114.

• Johns, G. (1999). A multi-level theory of self-serving behaviour in and by organizations, 1(21), 1-38.

• K.M., N. K. (2010). Public health implications of oral health—inequity in India. *Journal of Advanced Oral Research*, 1(1), 1-10.

• Kim, M. S., & Hunter, J. E. (1993). Attitude behaviour relations: A meta-analysis of attitudinal relevance and topic. *Journal of communication*, *43*(1), 101-142.

• Kim, M. S., & Hunter, J. E. (1993). Relationships among attitudes, behavioural intentions, and behaviour: A meta-analysis of past research, part 2. *Communication Research*, 20(3), 331-364.

• Kislov, R., Humphreys, J., & Harvey, G. (2017). How do managerial techniques evolve over time? The distortion of "facilitation" in healthcare service improvement. *Public Management Review*, 19(8), 1165-1183.

• Kotler, Philip. Armstrong, Gary, 2016

• Kottke, J. L. (1994). A Primer on Organizational Behavior. Personnel Psychology, 47(3), 666-673.

• Kranz, A. M., Mahmud, A., Agniel, D., Damberg, C., & Timbie, J. W. (2020). Provision of social services and health care quality in U.S. community health centers, 2017. *American journal of public health*, 110(4), 567-573.

• Krenl, L. (1992). The moderating effects of locus of control on performance incentives and participation. *Human Relations*, *45*(9), 991-1012.

• Kruk, M. E., Gage, A. D., Arsenault, C., Jordan, K., Leslie, H. H., Roder-DeWan, S., ... & Pate, M. (2018). High-quality health systems in the Sustainable Development Goals era: time for a revolution. *The Lancet Global Health*, *6*(11), e1196-e1252.

• Kumar, A. S. (2005). Budgeting for health: Some considerations. *Economic and Political Weekly*, 1391-1396.

• Kumar, V. (1976). Committees and Commissions In India. Concept Publishing Company Vol. 7: 1966.

• Kushner, R., Kramer, D. M., & Holness, D. L. (2018). Feasibility of clinicians asking patients about their exposure to occupational hazards: An intervention at five primary care health centers. *Work*, 60(3), 365-384.

• Lawn, J. E., Kinney, M., Lee, A. C., Chopra, M., Donnay, F., Paul, V. K., ... & Darmstadt, G. L. (2009). Reducing intrapartum-related deaths and disability: can the health system deliver? *International Journal of Gynecology & Obstetrics*, 107, S123-S142.

• Loss, J., Lang, K., Ultsch, S., Eichhorn, C., & Nagel, E. (2006). The concept of social marketing-potential and limitations for health promotion and prevention in Germany. *Gesundheitswesen* (Bundesverband der Arzte des Offentlichen Gesundheitsdienstes (Germany)), 68(7), 395-402.

• Luthans, F., & Avolio, B. J. (2003). Authentic leadership development. *Positive organizational scholarship*,1(1) 241, 258.

• Madichie, Nnamdi. (2012). Consumer Perception. Retrieved from https://www.researchgate.net/publication/328676646 on 24-03-2021

• Mahal, Ajay and Indira Rajaraman (2010). Decentralization, Preference Diversity, and Public Spending: Health and Education in India. *Economic & Political Weekly*, 45(43)57-63.

• Malhotra and Dash (2011) 'Marketing Research – An Applied Orientation' 6th Edition, Pearson, Page number 364.

• Malhotra N. K. (2007). Marketing Research an Applied Orientation. Pearson Prentice Hall, Fifth Edition, 2007, PP. 315.

• McCabe, D. L., & Dutton, J. E. (1993). Making sense of the environment: The role of perceived effectiveness. *Human Relations*, 46(5), 623-643.

• McDonald, J., Brown, L., & Murphy, A. (2002). Strengthening primary health care: building the capacity of rural communities to access health funding. *Australian Journal of Rural Health*, 10(3), 173-177.

• McLeod, K. E., Butler, A., Young, J. T., Southalan, L., Borschmann, R., Sturup-Toft, S., ... & Kinner, S. A. (2020). Global prison health care governance and health equity: a critical lack of evidence. *American journal of public health*, 110(3), 303-308.

• Mehrotra, S. (2008). The public health system in UP: What can be done? *Economic and Political Weekly*, 46-53.

Ministério da Saúde (BR). (2020) Protocolo de manejo clínico do coronavírus (Covid-19) na Atenção
 Primária à Saúde [Internet]. Brasília: Ministério da Saúde.
 https://www.saude.gov.br/images/pdf/2020/marco/20/20200318-ProtocoloManejo-ver002.pdf,
 Retrieved on 26-04-2021.

• Mir Parvez, A (2013). Satisfaction of Healthcare Professionals towards Performance Appraisal System (PAS). *Indian Journal of Applied Research*, 3 (6), 358-360.

• Monika Jain and Priyadarshi Patni (2011). Public Health Management in India: An Overview of ICDS. *Indian Journal of Management and Technology*. *19*(2), 42-49.

• Montanari, G. E., & Pandolfi, S. (2018). Evaluation of long-term health care services through a latent Markov model with covariates. *Statistical Methods & Applications*, 27(1), 151-173.

• Moon, J., & Shugan, S. M. (2020). Nonprofit versus for-profit health care competition: How service mix makes nonprofit hospitals more profitable. *Journal of Marketing Research*, 57(2), 193-210.

• Moussavi, F., & Evans, D. A. (1993). The emergence of organizational attributions: The role of a shared cognitive schema. *Journal of Management*, *19*(1), 79-95.

• Mrisho, M., Obrist, B., Schellenberg, J. A., Haws, R. A., Mushi, A. K., Mshinda, H., ... & Schellenberg, D. (2009). The use of antenatal and postnatal care: perspectives and experiences of women and health care providers in rural southern Tanzania. *BMC pregnancy and childbirth*, 9(1), 1-12.

• Mu, Y., Bossink, B., & Vinig, T. (2018). Employee involvement in ideation and healthcare service innovation quality. *The Service Industries Journal*, 38(1-2), 67-86.

• Mukherjee, A. N., & Karmakar, K. (2008). Untreated morbidity and demand for healthcare in India: an analysis of national sample survey data. *Economic and Political Weekly*, 71-77.

• Mullen, B., & Riordan, C. A. (1988). Self-Serving Attributions for Performance in Naturalistic Settings: A Meta Analytic Review *Journal of applied social psychology*, *18*(1), 3-22.

• Muniraju, M (2013). Health Care Services in India: An Overview. *Indian Journal of Applied Research*, 3 (7), 160-162.

• Narayana, K. V. (2003). Changing the health care system. Economic and political weekly, 1230-1241.

• National Health Mission, Ministry of Health and Family Welfare, PDF, Retrieved on 22/01/2020.

• Nayar, K. R. (2013). Universalizing health services in India: The techno-managerial fix. *Indian journal of public health*, 57(4), 248-253.

• Neamtiu, Iulia Adina and Cristian Pop (2014). Public Health Assessment of Heavy Metals and Cyanides Exposure in Baia Mare Area. *International Journal of Scientific Research*, 3(2), 198-199.

• Ornstein, S. (1986). Organizational symbols: A study of their meanings and influences on perceived psychological climate. *Organizational Behavior and Human Decision Processes*, *38*(2), 207-229.

• O'toole, J. (1999). Leadership A to Z: A Guide for the Appropriately Ambitious. Jossey-Bass Business & Management Series.

• Panagariya, Ashok (2014). *The Challenges and innovative solutions to rural health dilemma. Annals of Neuroscience, Karger,* 21(4), 125–127.

• Panagariya, Ashok (2014). and http://www.firstpost.com,Retrieved on 24/01/2020.

• Pappa, E., Kontodimopoulos, N., Papadopoulos, A., Tountas, Y., & Niakas, D. (2013). Investigating unmet health needs in primary health care services in a representative sample of the Greek population. *International journal of environmental research and public health*, 10(5), 2017-2027.

• Parasuraman, A., Zeithaml, V.A. and Berry, L.L. (1985). "A conceptual model of service quality and its implications for future research". *Journal of Marketing*, *49* (3), 41-50.

• Parasuraman, A., Zeithaml, V.A. and Berry, L.L. (1988). "SERVQUAL: a multiple-item scale for measuring consumer perception of service quality". *Journal of Retailing*, 64 (1), 12-37.

 Part I, Rural Health Care System in India, Rural Health Statistics 2018, Retrieved on 25/03/2020 from https://nrhmmis.nic.in/RURAL%20HEALTH%20STATISTICS/(A)%20RHS%20-%202014/Rural%20Health%20Care%20System%20in%20India.pdf.

• Patil, A. V., Somasundaram, K. V., & Goyal, R. C. (2002). Current health scenario in rural India. *Australian Journal of Rural Health*, 10(2), 129-135.

• Patro, B. K., Kumar, R., Goswami, A., Nongkynrih, B., Pandav, C. S., & UG Study Group. (2008). Community perception and client satisfaction about the primary health care services in an urban resettlement colony of New Delhi. *Indian journal of community medicine: official publication of Indian Association of Preventive & Social Medicine*, *33*(4), 250-260.

• Penchalaiah, B and Sobha, P (2014). Socioeconomic Inequality and its Effect on Healthcare Delivery in India: Inequality and Healthcare. *PARIPEX: Indian Journal of Research*, 3 (2), 275-277.

• Pentescu, A., Cetina, L., & Dumitrescu, L. (2013). The Positioning of the Private Healthcare Providers in Romania-an Important Strategic Approach. *Indian Journal of Applied Research*, 3(9), 388-390.

• Perry, H. B. (2013). Primary health care: a redefinition, history, trends, controversies, and challenges. *White paper, Unpublished*.

• Poonam Mahajan (2013). Regulations and their Scope in Public Health. *PARIPEX: Indian Journal of Research*, 2(8), 192-193.

• Population Policy: *Government of Gujarat, Health and Family Welfare Department,* March 2002.

• Pramanik A. (2016). Patients' Perception of Service Quality of Health Care Services in India: A Comparative Study on Urban and Rural Hospitals. *Journal of Health Management*. 18(2),205-217.

• Prinja, S., Kanavos, P., & Kumar, R. (2012). Health care inequities in north India: role of the public sector in universalizing health care. *The Indian journal of medical research*, 136(3), 421-431.

• Prinja, S., Kumar, M. I., Pinto, A. D., Jan, S., & Kumar, R. (2013). Equity in-hospital services utilization in India. *Economic and Political Weekly*, 52-58.

• Priya, R., & Chikersal, A. (2013). Developing a public health cadre in 21 st century India: addressing gaps in technical, administrative and social dimensions of public health services. *Indian journal of public health*, 57(4), 219.

• Purohit, B. C. (2010). Efficiency Variation at the Sub-State Level: The Healthcare System in Karnataka. *Economic and Political Weekly*, 70-76.

• Qadeer, I. (2013). Universal health care in India: Panacea for whom? *Indian journal of public health*, 57(4), 225-231.

• Raban, M. Z., Dandona, R., & Dandona, L. (2009). Essential health information is available for India in the public domain on the internet. *BMC Public Health*, 9(1), 1-19.

• Rahmqvist, M., & Bara, A. C. (2010). Patient characteristics and quality dimensions related to patient satisfaction. *International Journal for Quality in Health Care*, 22(2), 86-92.

• Rajeshwari, Sathyananda., Anja, Krumeich., Usha, Manjunath., Angelique, de Rijk., C. P. van Schayck (2021). Providers' perspectives on the performance of primary healthcare centres in India: The missing link. International Journal Health Planning Management, 36, 1533–1552. Retrieved from https://onlinelibrary.wiley.com/doi/full/10.1002/hpm.3176 on 07/10/2021.

• Ram, F., & Singh, A. (2006). Is antenatal care effective in improving maternal health in rural Uttar Pradesh? Evidence from a district-level household survey. *Journal of biosocial science*, 38(4), 433-448.

• Rani, M., & Bonu, S. (2003). Rural Indian women's care-seeking behavior and choice of provider for gynecological symptoms. *Studies in Family Planning*, 34(3), 173-185.

• Rani, M., Bonu, S., & Harvey, S. (2008). Differentials in the quality of antenatal care in India. *International journal for quality in health care*, 20(1), 62-71.

• Rao, K. D., Peters, D. H., & Bandeen-Roche, K. (2006). Towards patient-centered health services in India—a scale to measure patient perceptions of quality. *International Journal for Quality in Health care*, 18(6), 414-421.

• RashmiArdey, Rajeev Ardey (2015). Patient Perceptions and Expectations from Primary Healthcare Providers in India. Journal of Family Medicine and Primary Care, 4 (1), 53-63.

• Ray, S. K., Basu, S. S., & Basu, A. K. (2011). An assessment of rural health care delivery system in some areas of West Bengal-an an overview. *Indian journal of public health*, 55(2), 70-80.

• Rimakhi, Borah., Pranjal, Bezborah (2019). Effectiveness of Primary Healthcare Centres in Delivering Healthcare Services: A Study in Sonitpur District of Assam. International Journal of Humanities, Arts, Medicine and Sciences (BEST: IJHAMS). 7 (8), 1-10.

• Rychetnik, L., Frommer, M., Hawe, P., & Shiell, A. (2002). Criteria for evaluating evidence on public health interventions. *Journal of Epidemiology & Community Health*, 56(2), 119-127.

• Samandari, R., Kleefield, S., Hammel, J., Mehta, M., & Crone, R. (2001). Privately funded quality health care in India: a sustainable and equitable model. *International Journal for Quality in Health Care*, 13(4), 283-288.

• Sankar, D., & Kathuria, V. (2004). Health system performance in rural India: efficiency estimates across states. *Economic and Political Weekly*, 1427-1433.

• Santoshkumar (2014). Spatial Pattern of Primary Healthcare Services in Sonipat District 2012. *PARIPEX: Indian Journal of Research*, 3 (4), 122-125.

• Sarath, Chandran., Pankaj, Roy (2014). Primary Health Centres and users Satisfaction Level in Haripad Community Development Block of Kerala, India. International Journal of Current Research, 6 (12), 11118-11122.

• Sathyamala, C. (2006). Redefining Public Health? Economic and Political Weekly, 3280-3284.

• Sathyamala, C., Kurian, N. J., De, A., Saxena, K. B., Priya, R., Baru, R., ... & SAMSON, M. (2012). Public Report on Health: Some Key Findings and Policy Recommendations. *Economic and Political Weekly*, 43-54.

• Selvaraj, S., & Karan, A. K. (2009). Deepening health insecurity in India: evidence from national sample surveys since the 1980s. *Economic and political weekly*, 55-60.

• Senarath, U., Fernando, D. N., & Rodrigo, I. (2006). Factors determining client satisfaction with hospital-based perinatal care in Sri Lanka. *Tropical Medicine & International Health*, 11(9), 1442-1451.

• Seth, N., Deshmukh, S. G., & Vrat, P. (2005). Service quality models: a review. *International journal* of quality & reliability management. Retrieved from https://www.researchgate.net/publication/235286421

• Sharma Abhishek (2013). Sustainability and Quality in Health Care System: Organizational Structure-Process Approach. *Indian Journal of Applied Research*, 3 (12), 345-347.

• Sharma, A., & Kumar, R. (2019). Service level agreement and energy cooperative cyber-physical system for quickest healthcare services. *Journal of Intelligent & Fuzzy Systems*, 36(5), 4077-4089.

• Sharma, B., Roy, S., Mavalankar, D., Ranjan, P., & Trivedi, P. (2010). The Role of the District Public Health Nurses: A Study from Gujarat.

• Sharma, M. P., Soni, S. C., Bhattacharya, M., Datta, U., Gupta, S., & Nandan, D. (2009). An assessment of institutional deliveries under JSY at different levels of health care in Jaipur District, Rajasthan. *Indian journal of public health*, 53(3), 177-182.

• Shim, R. S., Lally, C., Farley, R., Ingoglia, C., & Druss, B. G. (2015). Medical care services in community mental health centers: a national survey of psychiatrists. *The journal of behavioral health services & research*, 42(3), 395-400.

• Shukla, A., Scott, K., & Kakde, D. (2011). Community monitoring of rural health services in Maharashtra. *Economic and political weekly*, 78-85.

• Singh, C. H. (2009). The public-private differential in health care and healthcare costs in India: The case of inpatients. *Journal of Public Health*, 17(6), 401-407.

• Sinha, A. (2012). Health Evidence from the States. *Economic and Political Weekly*, 16-18.

• Solanky, Priti P., Shah, Hitesh M., Kapadia, Rachana G., Nayak, Sunil N (2020). A Study on Perceptions and Knowledge of the Current Public Health Situation of India among Future Mid-Level Health Providers Studying at Program Study Center in South Gujarat, India. *Annals of Community Health (AoCH)*, 8 (4), 01-06.

• Sørensen, K., Van den Broucke, S., Fullam, J., Doyle, G., Pelikan, J., Slonska, Z., & Brand, H. (2012). Health literacy and public health: a systematic review and integration of definitions and models. *BMC public health*, 12(1), 1-13.

• Sowmya Paul, P and Amulya, M (2014). Foreign Direct Investment in Indian Health Care Sector. *Indian Journal of Applied Research,* 4 (3) 235-239.

• Spector, P. E. (1982). Behaviour in organizations as a function of employees' locus of control. *Psychological Bulletin*, *91*(3), 482-497

• Starfield, B. (2011). Politics, primary healthcare, and health: was Virchow right? *Journal of Epidemiology & Community Health*, 65(8), 653-655.

• Steele, C. M. G (1997). A Threat in the Air: How Stereotypes Shape Intellectuals. *American Psychological Association*, 52 (6), 613–629.

• Swanda, J. R. (1979). Organizational behaviour: Systems and applications. Alfred Publishing Company. 91.

• Szydlowski, S. J., Chattopadhyay, S. P., & Babela, R. (2005). Social marketing as a tool to improve behavioral health services for underserved populations in transition countries. *The health care manager*, 24(1), 12-20.

• Tagliabue, J. (2002). Sniffing and Tasting with Metal and Wire. New York Times.

• Tekingündüz, Sabahattin; Top, Mehmet; Tengilimoğlu, Dilaver; Karabulut, Erdem (2017). *Total Quality Management & Business Excellence*, 28 (6), 522-541.

• The Free Dictionary; www.thefreedictionary.com Accessed on 17/01/2022.

• Thomas, D. S. (2012). Affordable mobile technology towards preventive health care: Rural India. *IOSR Journal of Dental and Medical Sciences*, 3(3), 32-36.

• Thresia, C. U., & Mohindra, K. S. (2011). Public health challenges in Kerala and Sri Lanka. *Economic and Political Weekly*, 99-107.

• Titaley, C. R., Dibley, M. J., & Roberts, C. L. (2010). Factors associated with underutilization of antenatal care services in Indonesia: results of Indonesia Demographic and Health Survey 2002/2003 and 2007. *BMC public health*, 10 (1), 1-10.

• Tourigny, A., Aubin, M., Haggerty, J., Bonin, L., Morin, D., Reinharz, D., ... & Carmichael, P. H. (2010). Patients' perceptions of the quality of care after primary care reform: Family medicine groups in Quebec. *Canadian Family Physician*, 56(7), e273-e282.

• Tshabalala, A. M. E. T., & Taylor, M. (2018). Innovation to improve health outcomes in Amajuba District, KwaZulu-Natal, South Africa. *Development Southern Africa*, 35(4), 497-510.

• Waller, M. J., Huber, G. P., & Glick, W. H. (1996). Functional background as a determinant of executives' selective perception. *Academy of Management Journal*, *38*(4), 943-974.

• Wasserman, J., Palmer, R. C., Gomez, M. M., Berzon, R., Ibrahim, S. A., & Ayanian, J. Z. (2019). Advancing health services research to eliminate health care disparities. *American journal of public health*, 109(S1), S64-S69.

• Westin, M., Åhs, A., Persson, K. B., & Westerling, R. (2004). A large proportion of Swedish citizens refrain from seeking medical care—lack of confidence in the medical services a plausible explanation? *Health policy*, 68(3), 333-344.

• White, F. (2015). Primary health care and public health: foundations of universal health systems. *Medical Principles and Practice*, 24(2), 103-116.

• Williams, M. D., Jean, M. C., Chen, B., Molinari, N. A. M., & LeBlanc, T. T. (2017). Primary care emergency preparedness network, New York City, 2015: comparison of member and nonmember sites. *American journal of public health*, 107(S2), S193-S198.

• Wixom, B. H. & Todd, P. A. (2005). A Theoretical Integration of User Satisfaction and Technology Acceptance. Information Systems Research, 16(1), PP. 85-102.

• World Health Organization. (2010). Increasing access to health workers in remote and rural areas through improved retention: global policy recommendations. *World Health Organization Team*.

• Xin, He., Lingui, Li., Ying, Bian (2018). Satisfaction survey among primary health care outpatients in the backward region: an empirical study from rural Western China. Patient Preference and Adherence 2018:12 1989–1996.

• Yadavendu, V. K. (2003). Changing perspectives in public health: From population to an individual. *Economic and Political Weekly*, 5180-5188.

• Year-wise Summary of Overcharging as of June 2019, National Pharmaceutical Pricing Authority, Department of Pharmaceuticals, Ministry of Chemical and Fertilizers, http://www.nppaindia.nic.in/en/utilities/overcharging-status/year-2019/ Retrieved on 27/03/2020.

• Zahrani, H. (2014). The impact of pharmaceutical promotions on primary health care physician's prescribing behavior in KAMC in the central region. *Int J Med Sci Public Health*, *3*(3), 355-364.

• Zalkind, S. S., & Costello, T. W. (1962). Perception: Some recent research and implications for administration. *Administrative Science Quarterly*, 4(13), 218-235.

2.0: Reports, and Conference Proceedings:

• A Report of the High-Level Group of Heath Sector, 15th Finance Commission, Retrieved on 26/03/2020 from https://fincomindia.nic.in/ShowContentOne.aspx?id=27&Section=1

• Anant, P., Bergkvist, S., Chandani, T., Katyal, A., Rao, R., Reddy, S., ... & Khan, I. (2016). Landscaping of primary healthcare in India. *Access Health International*.

• Ayushman Bharat –Pradhan Mantri Jan AarogyaYojana (AB-PMJAY) to be launched by Prime Minister Shri Narendra Modi in Ranchi, Jharkhand on September 23, 2018, Press Information Bureau, Ministry of Health and Family Welfare, September 22, 2018, Retrieved on 25/03/2020 from https://pib.gov.in/Pressreleaseshare.aspx?PRID=1546948.

• Ayushman Bharat: Costs and Finances of the Prime Minister Jan Arogya Yojana, Institute of Economic Growth, Study Report for the 15th Finance Commission, Retrieved on 26/03/2020 from https://fincomindia.nic.in/ShowContentOne.aspx?id=27&Section=1.

- Declaration of Alma Ata. International Conference on Primary Health Care, Alma Ata, USSR. 1978
- Demand Nos. 42 & 43, Ministry of Health and Family Welfare, Union Budget 2020-21, Retrieved on 20/03/2020 from

https://www.indiabudget.gov.in/doc/eb/sbe42.pdf; https://www.indiabudget.gov.in/doc/eb/sbe43.pdf

• Drolet, A. L., & Morrison, D. G. (2001). Do we really need multiple-item measures in service research? Journal of Service Research, 3(3), PP. 196-204.

• Economic Survey, 2015-16, Ministry of Finance, Retrieved on 20/03/2020 from http://indiabudget.nic.in/budget2016-2017/es2014-15/echapter-vol1.pdf.

• Economic Survey, 2016-17, Ministry of Finance, http://indiabudget.nic.in/es2016-17/echapter.pdf. Retrieved on 25-04-2021.

- Economic Survey, 2019-20, Ministry of Finance, Retrieved on 20-03-2020 from https://www.indiabudget.gov.in/economicsurvey/doc/vol2chapter/echap10 vol2.pdf.
- Fornell, C. & Larcker, D. F. (1981). Structural Equation Models with Unobservable Variables and Measurement Error: Algebra and Statistics. Journal of Marketing Research, 18(3), PP. 382-88.

• Fornell, C. & Larcker, D. F. (1981). Structural Equation Models with Unobservable Variables and Measurement Error: Algebra and Statistics. Journal of Marketing Research, 18(3), PP. 382-88.

• Gill, K. (2009). A primary evaluation of service delivery under the National Rural Health Mission (NRHM): findings from a study in Andhra Pradesh, Uttar Pradesh, Bihar, and Rajasthan. *Planning Commission of India, Government of India Report.*

• Gliem, J. A., & Gliem, R. R. (2003). Calculating, interpreting, and reporting Cronbach's alpha reliability coefficient for Likert-type scales. Midwest Research-to-Practice Conference in Adult, Continuing, and Community Education.

• Gupta, M. D., & Rani, M. (2004). India's public health system: how well does it function at the

national level? The World Bank Report

- Hair, J. F., Jr., Hult, G. T. M., Ringle, C. M., & Sarstedt, M. (2014). A Primer on Partial Least Squares Structural Equation Modelling (PLS-SEM). Thousand Oaks, CA: SAGE Publications Ltd.
- Hair, J. F., Jr., Hult, G. T. M., Ringle, C. M., & Sarstedt, M. (2014). A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM). Thousand Oaks, CA: SAGE Publications Ltd.
- Hair, J. F., Jr., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed, a silver bullet. Journal of Marketing Theory and Practice, 19(2), PP. 139-151.
- Hair, J. F., Jr., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed, a silver bullet. Journal of Marketing Theory and Practice, 19(2), PP. 139-151.
- Health and Survey (Bhore) Committee Report (1946). *Government of India*, 1. Delhi Publications Division.
- Health Management Information System report pdf, Retrieved on 25/01/2020.
- Health Promotion Glossary: Division of Health Promotion, Education and Communications (HPR) Health Education and Health Promotion Unit (HEP), World Health Organization, Geneva, 1998.
- Health: *Morbidity, Healthcare and Condition of the Aged National Sample Survey 60th Round Report, Ministry of Statistics and Program Implementation.*
- Henseler, J., Ringle, C. M., & Sinkovics, R. R. (2009). The use of partial least squares path modelling in international marketing. Advances in International Marketing, 20, PP. 277-320.
- High-level expert group report on universal health coverage for India. High-Level Expert Group Report on Universal Health Coverage for India, Planning Commission of India, 2011.
- Jagdananda (Retrieved on 08/10/2021). Issues and Challenges of Primary Health Care Facility-Perception of Service Providers and Beneficiaries in Balangir and Kalahandi Districts of Odisha. Retrieved from https://www.cysd.org/wp-content/uploads/2019/11/Perception-Study-PHC.pdf on 08/10/2021.
- Jishnu Das, Alaka Holla, Veena Das, Manoj Mohanan, Diana Tabak, Brian Chan (2012). In Urban and Rural India, A Standardized Patient Study Showed Low Levels Of Provider Training And Huge Quality Gaps. Health Aff (Millwood). Author Manuscript, 31(12): 2774–2784. doi:10.1377/hlthaff.2011.1356.
- Jo[°]reskog, K. G. (1971). Statistical analysis of sets of congeneric tests. Psychometrika, 36(2), PP. 109-133.

• Kotler, Philip. Armstrong, Gary, 2016

• M.R. Chandrasekar (2015). Patient's Perception towards Service Quality of Government Hospitals an Empirical Study in Nilgiris District. 15 (05), 22-30.

 Mr Ravi Mohan (Retrieved on 07/10/2021). A Study on Patient Perception Towards General Health Care Checkup with Special Reference to Chrompet Township. Retrieved from https://www.bharathuniv.ac.in/colleges1/downloads/mba/MR%20R%20RAVI%20MOHAN%20%20
 A%20STUDY%20ON%20PATIENT%20PERCEPTION%20TOWARDS%20GENERALv%20vHE
 ALTH20CARE%20CHECKUP%20WITH%20SPECIAL%20REFERENCE%20TO%v20CHROMP ET%20TOWNSHIP.pdf.

• National Drug Survey 2014-16, Ministry of Health and Family Welfare, https://mohfw.gov.in/sites/default/files/Chapter10SurveyReslutandAnalysis.pdf. Retrieved on 27/03/2020.

• National Health Policy, 2002: Government of India New Delhi, Ministry of Health and Family Welfare, 2002.

• National Rural Health Mission (Downloaded on 10/07/2021). Questionnaire for services available in the Primary Health Centre. http://www.cbmpmaharashtra.org /cbmdata/tools/english/Questionnaire _for_Primary_Health_Centre.pdf, Retrieved on 10/07/2021.

• Nunnally, J. C. (1981). Psychometric Theory. Tata McGraw-Hill Publishing Ltd. New Delhi, PP. 15-25.

• Primary Health: Indian Scenario: Section 11- Origin and evolution of primary health care in India, WHOIndia.

PriyaAnant, Sofi Bergkvist, TaaraChandani, AnuradhaKatyal, Rohini Rao, Sahitya Reddy, Apoorva Rao, and Ikram Khan (2016). The landscape of Primary Health Care in India. Access Health India. Retrieved from https://www.cfhi-fcass.ca/migrated/pdf/researchReports/commissioned Research/mapping_future _report _2007 _e.pdf on 28-8-2018.

• Public Health Care System, Planning Commission of India, Retrieved on 20/03/2020 from http://planningcommission.nic.in/aboutus/committee/strgrp/stgp_fmlywel/sgfw_ch8.pdf

• Report no. 100: Demands for Grants 2017-18 (Demand No.43) of the Department of Health Research, Standing Committee on Health and Family Welfare, March 20, 2017, http://164.100.47.5/newcommittee/reports/EnglishCommittees/Committee%20on%20Health% 20and%20Family%20Welfare/100.pdf. Retrieved on 26/01/2020.

Report no. 106: Demands for Grants 2018-10 (Demand No. 42) of the Department of Health and Family Welfare, Standing Committee on Health and Family Welfare, March 8, 2018, Retrieved

on

26/03/2020 from https://rajyasabha.nic.in/rsnew/Committee_site/Committee_File/ReportFile/14/1 00/106_2019_7_10.pdf.

• Report No. 107, Demand for Grants 2018-19 (Demand No. 43) of the Department of Health Research, Standing Committee on Health and Family Welfare, March 2018, https://rajyasabha.nic.in/rsnew/Committee_site/Committee_File/ReportFile/14/100/107_2018_ 6_16.pdf, Retrieved on 26/03/2020.

• Report No. 107, Demand for Grants 2018-19 (Demand No. 43) of the Department of Health Research, Standing Committee on Health and Family Welfare, March 2018, https://rajyasabha.nic.in/rsnew/Committee_site/Committee_File/ReportFile/14/100/107_2018_6_16 pdf.

• Report no. 99: Demands for Grants 2017-18 (Demand No. 42) of the Department of Health and Family Welfare, Standing Committee on Health and Family Welfare, March 20, 2017, http://164.100.47.5/newcommittee/reports/EnglishCommittees/Committee%20on%20Health% 20and%20Family%20Welfare/99.pdf Retrieved on 26/03/2020

• Report no.59: The Functioning of the Central Drugs Standards Control Organization (CDSCO), Standing Committee on Health and Family Welfare, Ministry of Health and Family Welfare,2012, http://164.100.47.5/newcommittee/reports/EnglishCommittees/Committee%20on%20 Health%20and%20Family%20Welfare/59.pdf,Retrieved on 26/03/2020.

• Report no.59: The Functioning of the Central Drugs Standards Control Organisation (CDSCO), Standing Committee on Health and Family Welfare, Ministry of Health and Family Welfare,

May 8, 2012,

http://164.100.47.5/newcommittee/reports/EnglishCommittees/Committee%20on%20Health%20and %20Family%20Welfare/59.pdf. Retrieved on 27/03/2020.

 Report of the (late) Prof. Ranjit Roy Chaudhury Expert Committee to Formulate Policy and Guidelines for Approval of New Drugs, Clinical Trials and Banning of Drugs, July
 2013, http://www.cdsco.nic.in/writereaddata/Report_of_Dr_Ranjit_Roy.pdf. Retrieved on

27/03/2020.

• Report of the Expert Committee on "A Comprehensive Examination of Drug Regulatory Issues, including the problem of Spurious Drugs", Ministry of Health and Family Welfare,

November 2003, http://pharmaceuticals.gov.in/sites/default/files /Mashelkar Committee Report. Pdf, Retrieved on 26/03/2020.

• Report of the National Commission on Macroeconomics and Health: National Commission of Macroeconomics and Health, Ministry of Health & Family Welfare, Government of India, New Delhi, September 2005.

• Rigdon, E. E. (2014). Rethinking Partial Least Squares Path Modeling: Breaking Chains and Forging Ahead. Long Range Planning, 47(3), PP. 161-167.

• Rigdon, E. E. (2014). Rethinking Partial Least Squares Path Modeling: Breaking Chains and Forging Ahead. Long Range Planning, 47(3), PP. 161-167.

• Rural Health Statistics 2018, Health Management Information Systems, Ministry of Health and Family Welfare.

• Sample Registration Survey (SRS) and SRS-based Abridged Life Tables. Register General of India (RGI)

• Sample Registration System Bulletins, *Vital Statistics Division, Registrar General, Government of India*

• Sarstedt, M., Ringle, C. M., Henseler, J., & Hair, J. F. (2014). On the Emancipation of PLS-SEM: A Commentary on Rigdon (2012). Long Range Planning, 47(3), PP. 154-160.

• Sarstedt, M., Ringle, C. M., Henseler, J., & Hair, J. F. (2014). On the Emancipation of PLS-SEM: A Commentary on Rigdon (2012). Long Range Planning, 47(3), PP. 154-160.

• Sarstedt, M., Ringle, C. M., Smith, D., Reams, R., & Hair Jr, J. F. (2014). Partial least squares structural equation modelling (PLS-SEM): A useful tool for family business researchers. Journal of Family Business Strategy, 5(1), PP. 105-115.

• Sarstedt, M., Ringle, C. M., Smith, D., Reams, R., & Hair Jr, J. F. (2014). Partial least squares structural equation modelling (PLS-SEM): A useful tool for family business researchers. Journal of Family Business Strategy, 5(1), PP. 105-115.

Shannon Brownlee with Traci Watson, (1997) "The Senses," U.S. News and World Report, 1997.
52.

 Survey Report & Recommendations of Clinical Establishments, Ministry of Health and Family Welfare, 2013, Retrieved on 25/03/2020 from http://clinicalestablishments.nic.in/WriteReadData/788.pdf.

• The Economic Survey 2016-2017 PDF, Retrieved on 22/01/2020.

• The Economic Survey, 2016-17, Retrieved on 20/01/2020.

305

• The landscape of Primary Health Care in India. Access Health India. Retrieved from https://www.cfhi-fcass.ca/migrated/pdf/researchReports/commissioned Research/mapping future _report _2007 _e.pdf on 09-02-2020Model Adapted from Perry, B.H. (2013), on 26/01/2020.

• United Nations Millennium Declaration: *Resolution 55/2 adopted by the general assembly - 55th session*, 18/09/2000.

• Unstarred Question No. 4335, Ministry of Health and Family Welfare, Lok Sabha, December 13, 2019; PRS.

3.0: Webliography:

- http://planningcommission.gov.in/reports/genrep/rep_uhc0812.pdf. Retrieved on 25/03/2020
- http://www.nari.nic.in/schemes/financial-assistance-pregnant-women, Retrieved on 15/03/2020.
- http://www.thehinducentre.com/multimedia/archive/03145/National_Health_Po_3145484a.pdf, Retrieved on 09/02/2020.
- http://www.who.int/kobe_centre/ageing /the _vol5_glossary.pdf, Retrieved on 25/01/2020.
- https://www.collinsdictionary.com/dictionary/english/medical, Retrieved on 25/01/2020.
- https://ccchclinic.com/low-income-clinics/importance-benefits-primary-health-care, Retrieved on 10/03/2020.
- https://dictionary.cambridge.org/dictionary/english/aerobics, Retrieved on 26/01/2020.
- https://economictimes.indiatimes.com/wealth/insure/ayushman-bharat-how-to-check-entitlementand-eligibility/articleshow/65422257.cms, Retrieved on 09/02/2020.
- https://en.oxforddictionaries.com/definition/paramedical, Retrieved on 25/01/2020.
- https://en.oxforddictionaries.com/definition/sport, Retrieved on 26/01/2020.
- https://govinfo.me/doodh-sanjeevani-yojana-childrens-gujarat/,Retrieved on 15/03/2020.
- https://main.mohfw.gov.in/sites/default/files/Final%20RHS%202018-19_0.pdf retrieved on 11/01/23
- https://nrhm.gujarat.gov.in/bal-sakha-yojana.htm, Retrieved on 15/03/2020.
- https://pocketsense.com/8-components-of-primary-health-care-12378089.html, Retrieved on 10/02/2020.

• https://shodhganga.inflibnet.ac.in/bitstream/10603/8917/7/07_chapter%201.pdf, Retrieved on 25/02/2020.

- https://vikaspedia.in/health/health-directory/rural-health-care-system-in-india,Retrieved on 22/01/2021.
- https://vikaspedia.in/social-welfare/women-and-child-development/women-development-

1/pradhan-mantri-matru-vandana-yojana, Retrieved on 15/03/2020.

- https://www.collinsdictionary .com/dictionary/English/yoga, Retrieved on 26/01/2020.
- https://www.collinsdictionary.com/administration, Retrieved on 26/01/2020.

• https://www.google.com.crossfit+definitionoqcrossfit+definition&gs_l=psy-, Retrieved on 26/01/2020.

- https://www.indiabudget.gov.in/economicsurvey/doc/echapter.pdf retrieved on 11/01/23
- https://www.indiabudget.gov.in/economicsurvey/doc/echapter_vol2.pdf, Retrieved on 28/04/2021.
- https://www.indiastat.com/table/economy-data/8/national-rural-health-mission-nrhm-2004-2020/20779/1284219/data.aspx, Retrieved on 09/02/2020.

• https://www.indiastat.com/table/economy-data/8/national-rural-health-mission-nrhm-2004-2020/20779/1284219/data.aspx, Retrieved on 15/03/2020.

• https://www.indiastat.com/table/insurance-data/19/ayushman-bharat-pradhan-mantri-jan-aarogyayojana-ab-pmjay-2018-and-2019/908987/1239439/data.aspx, Retrieved on 09/02/2020.

• https://www.indiastat.com/table/insurance-data/19/ayushman-bharat-pradhan-mantri-jan-aarogyayojana-ab-pmjay-2018-and-2019/908987/1239439/data.aspx, Retrieved on 15/03/2020.

- https://www.medicinenet.com/script/main/art.asp?articlekey=10920, Retrieved on 26/01/2020.
- https://www.merriam-webster.com/dictionary/calisthenics, Retrieved on 26/01/2020.
- https://www.merriam-webster.com/dictionary/laboratory, Retrieved on 26/01/2020.
- https://www.merriam-webster.com/dictionary/outpatient, Retrieved on 25/01/2020.
- https://www.merriam-webster.com/dictionary/radiology, Retrieved on 26/01/2020.

• https://www.oxfamindia.org/blog/15-healthcare-schemes-india-you-must-know-about, Retrieved on 10/03/2020.

• https://www.peerbits.com/blog/mobile-healthcare-revolutionzing-industry.html, Retrieved on 25/01/2021.

- https://www.thefreedictionary.com/Fitness+training, Retrieved on 26/01/2020.
- https://www.thehinducentre.com/resources/article29841374.ece/binary/8603321691572511495.pdf Retrieved on 26/03/2020.
- https://www.who.int/docs/default-source/primary-health/vision.pdf

https://improvingphc.org/sites/default/files/COVID19%20and%20Primary%20Health%20Care_Key %20Messages.pdf, Retrieved on 12-05-2021.

- https://www.indiagrowing.com/Gujarat/Vadodara_District, Accessed on 10/01/2022.
- https://www.yesbank.in/business-banking/advantage-tomorrow/cover-stories/primary-healthcarein-india.
- https://www.ibef.org/download/ Healthcare) Retrieved on 09/02/2020.
- http://www.nachc.org/wp-content/uploads/2015/06/Module-1-An-Introduction-to-the-Community-Health-Center-Model.pdf, Retrieved on 10/02/2020.
- https://accessh.org/wp-content/uploads/2016/05/Primary-Care-Landscape_ACCESS-Health-International.pdf Retrieved on 25/01/2020.
- Health Management Information System, Retrieved on December 2017

- http://www.firstpost.com, Retrieved on 20/01/2020.
- http://www.firstpost.com, Retrieved on 21/01/2020.
- http://shodhganga.inflibnet.ac.in,Retrieved on 22/01/2020.
- http://www.insightsonindia.com/2015, Retrieved on 22/01/2020.
- https://nrhm-mis.nic.in, Retrieved on 22/01/2020.
- http://www.firstpost.com, Retrieved on 24/01/2020.
- RHS, 2016, https://pubheal.wordpress.com, Retrieved on 24/01/2020.
- http://www.euro.who.int, Retrieved on 25/01/2020.
- https://www.achch.org, Retrieved on 25/01/2020.
- https://www.merriam-webster.com, Retrieved on 25/01/2020.
- https://www.superbrokers.ca, Retrieved on 25/01/2020.
- https://www.wipro.com, Retrieved on 10/02/2020.
- https://www.ibef.org/download/Healthcare-February-2021.pdf Retrieved on 21/01/2021.
- https://www.ibef.org/download/Healthcare-February-2021.pdf, Retrieved on 20/01/2021.
- https://en.oxforddictionaries.com Accessed on 10/01/2022.
- https://www.oregonlaws.org Accessed on 21/01/2022.
- http://www.who.int Accessed on 24/01/2022.
- http://www.businessdictionary.com Accessed on 26/01/2022.
- RHS 2016, 2016, https://pubheal.wordpress.com, Retrieved on 23/01/2020.
- https://apps.who.int/iris/handle/10665/331921, Retrieved on 15-04-2021.