

## APPENDIX G

CLASSIFICATION SYSTEM FOR ANALYSING  
INTERACTIONAL SKILLS

## COMPONENT I : PROGRESS THROUGH TASK

1. Non-participation.
2. Seek help
3. Seek approval
4. Bid.
5. Answer
6. Pressurise
7. Direct/Elicit.

## COMPONENT II : SUPPORTIVE BEHAVIOUR

1. Follow instructions
2. Agree
3. Approve
4. Express shared feeling
5. Joke

## COMPONENT III : COMPETITION AND CONFLICT

1. Not follow instructions
2. Work independently
3. Reject offer
4. Disagree
5. Disapprove
6. Compete for floor